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The Willow Children's Centre
Barnhill Road
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Middlesex
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Our Reference EY335023

Dear Mrs Susan Jean Gates

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Pauline Nazarkardeh, carried out a monitoring visit of your provision on 13/09/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 14/05/2013, we sent you a welfare requirements notice.

As a result of the inspection you were issued with two welfare requirements notices requiring you to, "ensure that children are adequately supervised and decide how to deploy staff so that children are always within sight or hearing" and to "ensure the premises, including all exit doors are secure."

In addition you were also issued with notices to improve in relation to keeping accident records confidential and to foster a culture of mutual support, teamwork and coaching, including monitoring of staff and self-evaluation. The setting was also asked to secure improvements and provide challenging activities for children and to improve the use of assessments to track children's achievement and shape the learning experiences for more able children. Notices were also issued under the child care register to ensure that children are unable to leave the premises without a person who is caring for them on those premises becoming aware that that child is leaving.

A monitoring visit was carried out on 9 July 2013 when it was found that overall the progress made since the last inspection was satisfactory, the two welfare requirements notices in relation to the deployment of staff and securing the building had been met. In addition details in the accident records were recorded confidentiality.

Work had started on the systems to offer mutual support and to develop teamwork

and coaching to support staff development as well as the systems to assess and provide for more able children.

An additional notice to improve was raised to address the need to organise and plan for the outdoor play area to ensure that children can be seen or heard at all times.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making good improvement overall.

Overall effectiveness of the improvement and outcomes for children

The provider has made changes to the indoor environment to improve children's learning experiences and to ensure that children are adequately supervised and where staff can be deployed so that children are always within sight or hearing. Improvements have also been made to the security of the building, with the monitoring of adults and children entering and leaving the building. In addition accident recording is maintained in a way which ensures confidentiality.

Training has been provided to staff to ensure that they can reflect on practice to ensure that improvements to practice are maintained through ownership of the changes and through peer observations of practice. The management team are providing leadership to the staff team. They are actively involved in monitoring the quality of the provision and to support staff through the changes which have been put in place to bring about improvements.

The developments of the outdoor environment are in process with clear plans about how changes can bring about the required improvements. There is a need to continue with improvements to ensure that all staff undertake careful recordings of children's development and learning experience, so that accurate next steps in their learning can be made. A further monitoring visit will be carried out to assess these areas.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made good progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI
National Director, Inspection Delivery