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Moorevilla Nursery  
245 Midgeland Road  
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Our Reference EY252967

Dear Mrs Sarah Louise Sloane

### **Outcome of monitoring visit for provision judged as inadequate**

An Ofsted inspector, Ann, Theresa Flynn, carried out a monitoring visit of your provision on 01/08/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

### **Outcome of the visit**

As a result of our inspection on 28/06/2013, we sent you a welfare requirements notice.

In addition to the welfare requirements notice you were also issued with a notice to improve. The welfare requirements notice required you to complete the following actions by 27 July 2013 in relation to 'making sure staffing arrangements meet the needs of all children, ensure that required ratios are met and that staff are effectively deployed to provide adequate supervision of children at all times.'

The notice to improve asked you to;

'ensure that all staff receive induction training to help them understand their roles and responsibilities.'

'ensure that all staff working with or in regular contact with children are of integrity and good character and have the skills and experience suitable for the work (compulsory part of the Childcare Register)'

'ensure that all staff working with or in regular contact with children are of integrity and good character and have the skills and experience suitable for the work (voluntary part of the Childcare Register).'

'provide opportunities for children whose home language is not English to develop and use their home language in play and learning to further support their language development.'

'record information about staff qualifications and the identity checks and vetting

processes that have been completed to evidence that a rigorous recruitment procedure has completed including for example gaining suitable reference.'

'ensure risk assessments fully take account of the risks or hazards which may arise for children including risks posed by exposure to the sun.'

Having considered all the evidence the inspector is of the opinion that at this time the provider is making satisfactory improvement overall in relation to the welfare requirements notice and in relation to the actions listed in the notice to improve. Although not all actions have been as yet fully met, the inspector is satisfied that work is in progress to fully meet all of the notice of actions to improve and welfare requirement notice.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

### **Overall effectiveness of the improvement and outcomes for children**

Through documentation used at the setting and through discussion at the monitoring visit the inspector concludes that the provider has demonstrated satisfactory progress in meeting the issues raised in the welfare requirements notice and notice of action to improve.

Action has been taken to improve staffing arrangements to meet the needs of all children. Ratios are monitored by management on a daily basis and contingency plans are in place to cover any staff absences involving the use of the staff from one of the other local nurseries in this company. This enables staff to be effectively deployed to provide adequate supervision of children at all times.

Action has been taken in improving documentation because the provider is now recording information about staff qualifications and the identity checks and vetting processes that have been completed to evidence that a rigorous recruitment procedure has completed including gaining suitable references for all members of staff. This helps to ensure that all staff working with children are of integrity and good character and have the skills and experience suitable for the work. The provider has also updated risk assessments to fully take account of the risks or hazards which may arise for children including risks posed by exposure to the sun. For example a sun cream chart has been put in place which staff sign including the time they applied sun cream to the children. New sun hats have been purchased enough for all the children attending and the revised sun protection policy includes children not being allowed out to play between the hours of 11.00 and 14.00 on very hot days. This has contributed to improving the safety and well being of all the children in the setting.

Action has been taken to improve induction training for all staff. The provider has implemented an induction checklist which is a full list of what is covered with new staff during induction. The provider is to re-induct all the staff in the near future and is to re-familiarise staff during staff meetings with all of the settings policies and procedures. This has contributed to improving the safety and well being of the children in the setting.

Action has been taken in improving opportunities for children whose home language is not English to develop and use their home language in play and learning to further support their language development. The provider is now working with parents, obtaining familiar words in their home language to help staff in children's play and regular parents meetings are undertaken to ensure the children's individual needs are met.

The provider has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit to ensure the welfare requirements notice and notices of actions to improve are fully met and that improvements that have already been made have been sustained. This will then ensure good outcomes for children.

### **Next steps**

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI  
National Director, Inspection Delivery