

Ofsted
Piccadilly Gate
Store Street
Manchester
M1 2WD

Telephone: 0300 123 1231
Fax: 0300 123 3159
Minicom: 0161 618 8524
Email: enquiries@ofsted.gov.uk
Web: www.ofsted.gov.uk



Koalas Swindon Opportunity Group
C/O Saltway
Pearl Road
Middleleaze
Swindon
SN5 5TD

Our Reference EY344140

Dear Mrs Stephanie Hathaway

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Nikki Whinton, carried out a monitoring visit of your provision on 23/08/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 11/06/2013, we sent you a notice to improve.

The notice to improve required you to:

ensure that the premises are secure and that children are unable to leave the group unsupervised, the notice had a completion date of 12/06/2013; ensure staffing arrangements meet the needs of all children and ensure their safety, the notice had a completion date of 12/06/2013; identify all aspects of the environment that need to be checked on a regular basis to ensure children's safety, the notice had a completion date of 19/06/2013; ensure parents are informed how risks are managed to keep children safe, the notice had a completion date of 19/06/2013; improve the key person system to ensure every child's care is tailored to meet their individual needs, by sharing important information with all staff members, the notice had a completion date of 12/06/2013; ensure that all staff and volunteers receive induction training, which includes safeguarding and child protection, to help them understand their roles and responsibilities, the notice had a completion date of 28/06/2013.

An inspector visited on 2 August 2013 to monitor your progress. The inspector discussed with you the steps you had taken to address the actions raised in the notice to improve. After observing the environment, examining documentation and speaking to you, the inspector found;

the notice to improve, ensure staffing arrangements meet the needs of all children and ensure their safety, due for completion on 12/06/2013 has been completed. You have undertaken further risk assessments and put suitable strategies in place to

ensure there are sufficient staff and volunteers, who are effectively deployed to promote children's safety especially when playing outside.

the notice to improve, ensure parents are informed how risks are managed to keep children safe, due for completion on 19/06/2013 has been completed. A review of individual risk assessments is included within regularly planned meetings with parents.

the notice to improve, improve the key person system to ensure every child's care is tailored to meet their individual needs, by sharing important information with all staff members, due for completion on 12/06/2013 has been completed. Children's individual needs and risk assessments are now consistently reviewed, discussed and updated as part of weekly staff meetings.

the notice to improve, ensure that all staff and volunteers receive induction training, which includes safeguarding and child protection, to help them understand their roles and responsibilities, due for completion on 28/06/2013 has been completed. You have reviewed your induction procedures and checked staff's understandings of their roles and responsibilities.

The inspector found you had made some progress with the action contained in the notice to improve, ensure that the premises are secure and that children are unable to leave the group unsupervised, due for completion 12/06/2013. You had arranged for high anti-climb fencing and gates with security locks to be erected along the length of the setting's perimeter boundary and for the setting to be closed whilst this work was undertaken. However, at the time of the monitoring visit, this work had not been completed. The premises were not secure, in order to prevent children leaving the setting unsupervised. It was therefore decided to issue you with a welfare requirement notice in respect of this action.

The inspector found you had made some progress with the action contained in the notice to improve, identify all aspects of the environment that need to be checked on a regular basis to ensure children's safety, due for completion 19/06/2013. Whilst some risk assessment had been completed, you had not reviewed and updated the record of risk assessments in relation to the premises, following an incident, in order to promote children's safety and welfare. It was therefore decided to re-issue you with a notice to improve in respect of this action.

Having considered all the evidence, the inspector was of the opinion that at this time you were making satisfactory improvement overall in addressing the points for improvement. The next visit would be a further monitoring visit to check for compliance following the issuing of the welfare requirement notice, check for

completion of the action re-issued as a result of this visit and assess sustained improvement.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making good improvement overall.

Overall effectiveness of the improvement and outcomes for children

An inspector visited on 23 August 2013 to monitor your progress. The inspector discussed with you the steps you had taken to address the actions raised in the welfare requirement notice and notice to improve. After observing the environment, examining documentation and speaking to you, the inspector found;

the welfare requirement notice, 'the provider must demonstrate that the premises, including outdoor spaces are safe for children to use and secure, with particular reference to ensuring that children cannot leave the provision unsupervised', due for completion 22/08/2013 had been completed. High anti-climb fencing has been erected around the perimeter of the provision's outside play area and combination padlocks fitted to high level gates. Designated staff are now deployed to control the movement of parents, carers and children entering and leaving the provision's garden at drop off and collection times. Signage, appropriate to the individual needs of the children attending, has been positioned to support children's usage of the play space.

the notice to improve, 'the provider must demonstrate there is a clear, well-understood policy and procedures in place for assessing and minimising risks to children's safety, which includes maintaining robust, effective risk assessments records in relation to any incidents or specific issues, in order to inform staff practice and to demonstrate how they are managing risks', due for completion 22/08/2013 had been completed. Staff have received updated training on how to conduct risk assessments, the management of risks and the immediate reporting of any identified risks. Potential risks to each individual child have been reviewed by all staff and used to inform revised written risk assessments.

Having considered all the evidence, the inspector is of the opinion that you have made good improvement overall in addressing the points for improvement. The next visit will be a full inspection.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made good improvement. The next visit will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI
National Director, Inspection Delivery