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Our Reference 101494

Hop, Skip and Jump Cotswold Seven Springs Cheltenham Gloucestershire GL53 9NG

Dear Mrs Clarissa Katherine Rosamond Woollcombe Mitchell

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Yvonne Johnson, carried out a monitoring visit of your provision on 15/08/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 10/11/2012, we sent you a welfare requirements notice.

In order to ensure that children learn and develop well and are kept healthy and safe you were issued with a welfare requirement notice. This required you to ensure that practitioners have appropriate qualifications, training and skills; this refers to at least half of all staff holding at least a full and relevant level 2 qualification.

You were also issued with a notice of actions to improve, which required you to: ensure systems for recruiting suitable staff and vetting processes are robust; keep a written record of any complaints, and their outcome and ensure this is available to Ofsted on request; develop the educational programme for communication and language by guiding children's development through warm, positive interaction and purposeful questioning.

At the monitoring visit on 01 February 2013 the inspector was satisfied that the notices were met, however as no children were present in the early years age group a further monitoring visit was to take place.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

Overall effectiveness of the improvement and outcomes for children

The provider has taken all the required action to address the issues from inspection.





They have brought in outside support from the local early years team, who they have worked with to meet the requirements.

Staff working with early years children know the children's specific needs and have identified the next steps in their individual development. Activities are planned using the knowledge of each child's particular interests and observations are made to inform future planning for each child. Staff engage with all children and support them in their play and learning through a variety of mediums.

Partnership with parents and other providers is utilised to complement the child's care at the setting and provide consistency. The next step will be a full inspection.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

• The setting has made satisfactory improvement. The next visit will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI National Director, Inspection Delivery