

Ofsted  
Piccadilly Gate  
Store Street  
Manchester  
M1 2WD

**Telephone:** 0300 123 1231  
**Fax:** 0300 123 3159  
**Minicom:** 0161 618 8524  
**Email:** [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)  
**Web:** [www.ofsted.gov.uk](http://www.ofsted.gov.uk)



Koalas Swindon Opportunity Group  
C/O Saltway  
Pearl Road  
Middleleaze  
Swindon  
SN5 5TD

Our Reference EY344140

Dear Mrs Stephanie Hathaway

### **Outcome of monitoring visit for provision judged as inadequate**

An Ofsted inspector, Nikki Whinton, carried out a monitoring visit of your provision on 02/08/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

### **Outcome of the visit**

As a result of our inspection on 11/06/2013, we sent you a notice to improve.

The notice to improve required you to:

ensure that the premises are secure and that children are unable to leave the group unsupervised, the notice had a completion date of 12/06/2013; ensure staffing arrangements meet the needs of all children and ensure their safety, the notice had a completion date of 12/06/2013; identify all aspects of the environment that need to be checked on a regular basis to ensure children's safety, the notice had a completion date of 19/06/2013; ensure parents are informed how risks are managed to keep children safe, the notice had a completion date of 19/06/2013; improve the key person system to ensure every child's care is tailored to meet their individual needs, by sharing important information with all staff members, the notice had a completion date of 12/06/2013; ensure that all staff and volunteers receive induction training, which includes safeguarding and child protection, to help them understand their roles and responsibilities, the notice had a completion date of 28/06/2013.

Through observation of the environment, discussion and scrutiny of documentation used at the setting during the monitoring visit, the inspector is of the opinion that at this time you are making satisfactory improvement overall in addressing the points for improvement.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

To further improve the early years provision the registered person should:

- the provider must demonstrate that the premises, including outdoor spaces are safe for children to use and secure, with particular reference to ensuring that children cannot leave the provision unsupervised (Safety) 22/08/2013
- the provider must demonstrate there is a clear, well-understood policy and procedures in place for assessing and minimising risks to children's safety, which includes maintaining robust, effective risk assessments records in relation to any incidents or specific issues, in order to inform staff practice and to demonstrate how they are managing risks (Risk assessment) 22/08/2013
- ensure that a child is unable to leave the premises (compulsory part of the Childcare Register) 22/08/2013
- ensure that a child is unable to leave the premises unsupervised (voluntary part of the Childcare Register). 22/08/2013

### **Overall effectiveness of the improvement and outcomes for children**

An inspector visited on 2 August 2013 to monitor your progress. The inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. After observing the environment, examining documentation and speaking to you, the inspector found;

the notice to improve, ensure staffing arrangements meet the needs of all children and ensure their safety, due for completion on 12/06/2013 has been completed. You have undertaken further risk assessments and put suitable strategies in place to ensure there are sufficient staff and volunteers, who are effectively deployed to promote children's safety especially when playing outside.

the notice to improve, ensure parents are informed how risks are managed to keep children safe, due for completion on 19/06/2013 has been completed. A review of individual risk assessments is included within regularly planned meetings with parents.

the notice to improve, improve the key person system to ensure every child's care is tailored to meet their individual needs, by sharing important information with all staff members, due for completion on 12/06/2013 has been completed. Children's individual needs and risk assessments are now consistently reviewed, discussed and updated as part of weekly staff meetings.

the notice to improve, ensure that all staff and volunteers receive induction training, which includes safeguarding and child protection, to help them understand their roles and responsibilities, due for completion on 28/06/2013 has been completed. You have reviewed your induction procedures and checked staff's understandings of their roles and responsibilities.

The inspector found you had made some progress with the action contained in the notice to improve, ensure that the premises are secure and that children are unable to leave the group unsupervised, due for completion 12/06/2013. You have arranged for high anti-climb fencing and gates with security locks to be erected along the length of the setting's perimeter boundary and for the setting to be closed whilst this work is undertaken. However, to date this work has not been completed. Currently the premises are not secure, in order to prevent children leaving the setting unsupervised. It has therefore been decided to issue you with a welfare requirement notice in respect of this action.

The inspector found you had made some progress with the action contained in the notice to improve, identify all aspects of the environment that need to be checked on a regular basis to ensure children's safety, due for completion 19/06/2013. Whilst some risk assessment have been completed, you have not reviewed and updated the record of risk assessments in relation to the premises, following an incident, in order to promote children's safety and welfare. It has therefore been decided to re-issue you with a notice to improve in respect of this action.

Having considered all the evidence, the inspector is of the opinion that at this time you are making satisfactory improvement overall in addressing the points for improvement. The next visit will be a further monitoring visit to check for compliance following the issuing of the welfare requirement notice, check for completion of the action re-issued as a result of this visit and assess sustained improvement.

### **Next steps**

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI  
National Director, Inspection Delivery

**For the attention of:** Compliance, Investigation and Enforcement Team.

**Reply slip**

Name and Address of setting:

Koalas Swindon Opportunity Group  
C/O Saltway  
Pearl Road  
Middlelease  
Swindon  
SN5 5TD

**ACTIONS**

Please complete the box below to show what you have done in order to meet the action required:

Action Required	Action Taken	Date Completed
the provider must demonstrate that the premises, including outdoor spaces are safe for children to use and secure, with particular reference to ensuring that children cannot leave the provision unsupervised (Safety)		
the provider must demonstrate there is a clear, well-understood policy and procedures in place for assessing and minimising risks to children's safety, which includes maintaining robust, effective risk		

|EYL41  
3P~

|EY344  
140F~

||!~

assessments records in relation to any incidents or specific issues, in order to inform staff practice and to demonstrate how they are managing risks (Risk assessment)		
ensure that a child is unable to leave the premises (compulsory part of the Childcare Register)		
ensure that a child is unable to leave the premises unsupervised (voluntary part of the Childcare Register).		

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

|EYL41 |EY344  
3P~ 140F~

||!~