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Our Reference EY246643

## **Outcome of monitoring visit for provision judged as inadequate**

An Ofsted inspector, Nikki Whinton, carried out a monitoring visit of your provision on 08/07/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

### **Outcome of the visit**

As a result of our inspection on 24/05/2013, we sent you a welfare requirements notice.

The provider was also sent three notices to improve. The welfare requirements notice required you to:  
ensure that care is provided for a maximum of three young children at any one time.  
The welfare requirements notice had a completion date of 5 July 2013.

The notices to improve required you to:  
ensure that the identity of visitors is always checked, in order to be certain that those entering the premises are who they say they are; ensure that assistants are competent in areas of work they undertake with particular regard to understanding how to support children's play appropriately; implement effective behaviour management procedures to promote children's well-being, making sure strategies used are appropriate for the developmental stages of individual children. These notices had a completion date of 5 July 2013.

Through observation, discussion and scrutiny of documentation used at the setting, during the monitoring visit, the inspector is of the opinion that at this time you are making satisfactory improvement overall in addressing the areas for improvement.

Having considered all the evidence, the inspector is of the opinion that at this time you are making satisfactory improvement overall.

To further improve the early years provision the registered person should:

- ensure that children's behaviour is managed in a suitable manner (voluntary part of the Childcare Register)

30/10/2013

- ensure that children's behaviour is managed in a suitable manner (compulsory part of the Childcare Register) 30/10/2013
- implement effective behaviour management procedures to promote children's well-being, making sure strategies used are appropriate for the developmental stages of individual children (Managing behaviour) 30/10/2013
- ensure a daily record is consistently maintained of the names of the children being cared for on the premises and their hours of attendance (Information about the provider) 09/07/2013

### **Overall effectiveness of the improvement and outcomes for children**

An inspector visited you on 8 July 2013 to monitor your progress. The inspector discussed with you the steps you have taken to address the action raised in the welfare requirements notice, including use of a suitable, cleared assistant until a contractual notice period in respect of one minded child has expired. The inspector found that you have taken steps to ensure the permitted ratios are adhered to and demonstrated satisfactory progress in meeting the issues raised in the action within the welfare requirements notice.

The notices to improve, ensure that the identity of visitors is always checked, in order to be certain that those entering the premises are who they say they are and ensure that assistants are competent in areas of work they undertake with particular regard to understanding how to support children's play appropriately, due for completion on 5 July 2013 have been completed. The inspector found that you check the identity of all persons visiting the premises whilst you are childminding, including those who do not subsequently enter the premises. The inspector found that you are now using, as your assistant, a household member who demonstrated as being competent in supporting children's care, learning and play.

The inspector found you had made some progress with the action contained in the notice to improve, implement effective behaviour management procedures to promote children's well-being, making sure strategies used are appropriate for the developmental stages of individual children, due for completion on 5 July 2013. You had sought advice and support from your local authority early years advisor on positive ways to effectively manage children's behaviour, appropriate to their individual stages of development. In addition, you had spoken to parents in respect of behaviour management and intend to introduce strategies to promote consistency between home and the provision. However, you have only very recently introduced these strategies and they are not embedded in your practice. Children's behaviour is not always managed consistently and as yet children do not understand the reasoning behind the reward system you intend to introduce, in order that their positive behaviour is encouraged.

The inspector also found during the monitoring visit that children's daily attendance is not always being recorded, in order to promote their safety and well-being.

Having considered all the evidence, the inspector is of the opinion that at this time

you are making satisfactory improvement overall in addressing the points for improvement. The next visit will be a further monitoring visit to assess sustained improvement, monitor progress with the remaining action and check for completion of the action raised as a result of this visit.

### **Next steps**

Having considered all the evidence the inspector is of the opinion that at this time:

- The childminder has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your childminding service. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI  
National Director, Inspection Delivery

**For the attention of:** Compliance, Investigation and Enforcement Team.

**Reply slip**

**ACTIONS**

Please complete the box below to show what you have done in order to meet the action required:

Action Required	Action Taken	Date Completed
ensure that children's behaviour is managed in a suitable manner (voluntary part of the Childcare Register)		
ensure that children's behaviour is managed in a suitable manner (compulsory part of the Childcare Register)		
implement effective behaviour management procedures to promote children's well-being, making sure strategies used are appropriate for the developmental stages of individual children (Managing behaviour)		
ensure a daily record is consistently maintained of the names of the children being cared for on the premises and their hours of attendance (Information about the provider)		

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Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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