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Giggles Day Nursery Ltd  
94 Bath Road  
Hounslow  
Middlesex  
TW3 3EH

Our Reference EY375125

Dear Mrs Lorraine Dawn Norris

### **Outcome of monitoring visit for provision judged as inadequate**

An Ofsted inspector, Elizabeth Juon, carried out a monitoring visit of your provision on 26/10/2012. This visit follows on from your inspection where the provision was judged to be inadequate.

### **Outcome of the visit**

As a result of our inspection on 26/09/2012, we sent you a welfare requirements notice.

In order to meet requirements relating to safety and suitability of premises, environment and equipment, staff:child ratios, child protection, staff qualifications, training, support and skills, and key person, you were required to ensure the premises are secure, that children are supervised at all times when using the toilets, to update the safeguarding policy and procedure to meet requirements, to ensure all staff understand their roles and responsibilities and to develop the key person role to ensure children are fully supported and nurtured when in the setting.

In addition, you were issued with a notice to improve which required you to address actions relating to safety and suitability of premises, environment and equipment, child protection, suitable people, staff qualifications, training, support and skills, and the areas of learning and development. The notice to improve asked you to, ensure you check the identity of visitors, that all staff are able to understand and implement the safeguarding procedures, that all staff are suitable and there is a robust recruitment process, there are arrangements in place for staff supervision, that all staff have sufficient understanding of English to meet children's needs and that you are able to plan a challenging and enjoyable experience for each child.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making good improvement overall.

## **Overall effectiveness of the improvement and outcomes for children**

At the monitoring visit on 26 October 2012, we found that good progress had been made in relation to meeting the Early Years Foundation Stage (EYFS) safeguarding and welfare requirements. The providers and manager have demonstrated a strong capacity for improvement and willingness to make changes to ensure children's safety and wellbeing. The premises are now safe and secure with new locks fitted to doors, the reception area is manned by staff and plans are in place to fit an inner door to the hall to prevent other users to the building gaining access to the nursery. The required policies and procedures have been updated and all staff made aware through induction and training of the procedures including safeguarding procedures. There are planned 1 to 1's and appraisals arranged with staff to identify their training needs. The setting has received worthwhile support for the local authority early year's advisors to ensure staff have access to immediate training opportunities. The actions set have either been met or are well on the way to being met therefore we do not need to re-issue any of the notices to improve.

We will assess the improvements made to the planning of the educational programme at the next visit to ensure children's individual learning and development needs are met; and to ensure the improvements made can be sustained.

### **Next steps**

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made good progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI  
National Director, Inspection Delivery