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Dear Marinette

Ofsted Good Practice Survey Programme 2008/09

An evaluation of the benefits of family learning for individuals, families and communities

Thank you for your hospitality and co-operation during my visit on the 22 January 2009. I am particularly grateful to you, and your staff for all the work involved in preparing for the visit and for giving up a great deal of time to meet with me. Please pass on my thanks to those concerned.

The visit provided much useful evidence, which will contribute to our national evaluation and reporting for the family learning survey. It was particularly interesting to see provision in the Norbury Manor Primary School and to talk to parents at CALAT.

The evidence used to inform the judgements made on this one day visit included: discussions with family learning staff and parents, scrutiny of examples of learners work and a visit to a school family learning activity, including a meeting with the school's business manager. A range of documents was reviewed. Thank you for emailing background information to me in advance of my visit.

Overall, the family learning provision I sampled during my one day visit to the **Croydon Adult Learning and Training (CALAT)** is outstanding. I agreed to provide a summary of the good practice seen and to identify some areas for development, and I outline the main findings as bulleted points below.

The main strengths are:

- Good standard of learners work, both in lessons and in practical work produced
- Good outcomes for learners, such as the development of skills in adult learners and the improved attendance and behaviour of children
- Good teaching and learning
- Innovative externally funded initiatives and activities
- Very effective partnership working with external agencies
- Very well managed and organised family learning provision

Areas for further development

- The poor accommodation for learners at some family learning venues

I hope these observations are useful as you continue to develop your family learning provision. If there are any points or aspects of the visit you wish to discuss, please contact me. As we will be evaluating the survey, you may be contacted in the future to find out your views. I hope you will contribute to this evaluation.

As I explained in my previous letter, a copy of this letter will be published on the Ofsted Website.

Yours sincerely

Rosy Belton

Her Majesty's Inspector