



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 310379

INSPECTION DETAILS

Inspection Date	26/11/2003
Inspector Name	Julie Firth

SETTING DETAILS

Day Care Type	Creche Day Care
Setting Name	Kidz Klub
Setting Address	Milky Bar Creche Upper Level, Festival Village Trafford Centre Greater Manchester M17 8AA

REGISTERED PROVIDER DETAILS

Name	Premier Creche Services 355422
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ORGANISATION DETAILS

Name	Premier Creche Services
Address	Gains Lodge East, Gains Avenue Bicton Heath Shrewsbury Shropshire SY3 5AN

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Kidz Club was registered in 1998. It operates from a building on the upper floor of the Trafford centre in Trafford. The crèche is open to shoppers using the Trafford Centre facilities.

The crèche is registered for 60 children from aged 2 to 8 years.

It is open seven days a week from 10:00 to 17:30 Monday to Friday from 09:00 to 19:00 Saturday and Sunday from 11:00 to 17:00 all year round. Parents can book children aged 2-3 for two hours and children aged 3-8 years for two and a half hours.

A total of 21 staff work with the children on shifts. There are 6 full time staff and 15 part time staff working with the children. Over 70% of the staff hold relevant childcare qualifications.

How good is the Day Care?

Kidz Club crèche provides good quality care for children. A highly qualified and experienced manager runs the crèche the staff work well as a team and they are clear about their roles and responsibilities. There are effective procedures in place for appointing and inducting staff, records on the staff are thorough and detailed. Staff are suitably qualified and experienced.

The crèche is well organised with good staff ratios. The premises are of a high quality, clean, safe and secure. The environment is warm and welcoming with an effective use of space. There is a good range of toys and equipment, however there is limited equipment for children aged 5 to 8 years. Documentation is in place with minor omissions.

Safety and security is a strength of the setting. Hygiene procedures are good and staff promote good hygiene practices within the daily routine. Fresh drinking water is available at all times and staff are aware of any dietary needs of the children.

Children are well cared for and are happy, confident and secure within the setting. Staff interact well with the children who are well behaved. The staff are good role models to the children. Behaviour is managed by the effective use of praise and encouragement. Staff plan a stimulating environment for the children and effectively support children's care, learning and play. They have a positive attitude towards special needs.

Parents are made to feel welcome and kept informed through verbal communication, letters and information displayed on the notice boards. Parents and staff effectively exchange relevant information.

What has improved since the last inspection?

The crèche was asked to incorporate a bullying statement into their behaviour policy, this has now been done and reflects on the staff's good management of behaviour.

What is being done well?

- Premises are of a high standard, they are clean, safe and secure. The effective use of space and stimulating activities provide a positive learning environment for children.
- Relationships are good. Staff give attention to meeting children's individual needs and comprehensive records are kept of daily routines in order to keep parents informed. Staff work well as a team and are clear of their roles and responsibilities.
- Safety and security is a strength of the crèche and there is an effective registration system in place where parents or carers sign the children in and out and including information where they will be. Unvetted people do not have access to the children.
- Children's behaviour is managed well positively by the use of guidance and praise. Children show respect for each other and the environment.
- Resources and equipment are well organised, clearly labelled and accessible to children.
- Documentation is well organised and stored securely. There are individual electronic files for each child that contains all relevant information in order to meet their individual needs.

What needs to be improved?

- the provision of toys for older children
- the procedures for recording information relating to child protection
- the provision of a policy for sick children.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
5	provide a suitable range of toys and activities, in order to meet the developmental needs of children from 5 to 8 years
14	ensure that all accidents are recorded that occur outside the home. Provide written information for parents for sick children.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.