



Making Social Care
Better for People

inspection report

Children's Services

Frewen College

Brickwall

Northiam

Rye

East Sussex

TN31 6NL

8th June 2004

Commission for Social Care Inspection

Launched in April 2004, the Commission for Social Care Inspection (CSCI) is the single inspectorate for social care in England.

The Commission combines the work formerly done by the Social Services Inspectorate (SSI), the SSI/Audit Commission Joint Review Team and the National Care Standards Commission.

The role of CSCI is to:

- Promote improvement in social care
- Inspect all social care - for adults and children - in the public, private and voluntary sectors
- Publish annual reports to Parliament on the performance of social care and on the state of the social care market
- Inspect and assess 'Value for Money' of council social services
- Hold performance statistics on social care
- Publish the 'star ratings' for council social services
- Register and inspect services against national standards
- Host the Children's Rights Director role.

Inspection Methods & Findings

SECTION B of this report summarises key findings and evidence from this inspection. The following 4-point scale is used to indicate the extent to which standards have been met or not met by placing the assessed level alongside the phrase "Standard met?"

The 4-point scale ranges from:

- 4 - Standard Exceeded (Commendable)
- 3 - Standard Met (No Shortfalls)
- 2 - Standard Almost Met (Minor Shortfalls)
- 1 - Standard Not Met (Major Shortfalls)

'O' or blank in the 'Standard met?' box denotes standard not assessed on this occasion.

'9' in the 'Standard met?' box denotes standard not applicable.

'X' is used where a percentage value or numerical value is not applicable.

| |
|--|
| TYPE OF ADDITIONAL INSPECTION VISIT |
|--|

| | |
|--|-----|
| Statutory Unannounced Inspection | |
| Follow up of Previous Inspection | |
| Follow up of Enforcement Action | |
| Complaints Investigation | |
| Monitoring Visit | |
| Advisory Visit | |
| Other | YES |
| Specify: Unannounced visit following invitation from the school to meet with the school leavers and give farewells before they leave. | |

| |
|----------------------------------|
| TYPE OF SERVICE INSPECTED |
|----------------------------------|

| | |
|---|---|
| Children's Home | |
| Boarding School (not registered as a children's home) | |
| Residential Special School (not registered as a children's home) | YES |
| Further Education College | |
| Residential Family Centre | |
| Independent Fostering Agency | |
| Local Authority Fostering Service | |
| Voluntary Adoption Agency | |
| Local Authority Adoption Service | |
| ID Code | |
| Lead Inspector | 1 Josie McCabe 080135 |
| Name of Further Inspector (if applicable) | 2 William Wallace (Regulation Manager) 113600 |
| Name of Further Inspector (if applicable) | 3 |
| Name of Further Inspector (if applicable) | 4 |
| Name of Lay Assessors (if applicable) Lay assessors are members of the public independent of the CSCI. They accompany inspectors on some inspections and bring a different perspective to the inspection process. | |
| Name of Specialist (e.g. Interpreter/Signer) (if applicable) | |
| Name of Establishment Representative at the time of inspection | Felicity Youlten (Principal) |

| | |
|--|---|
| Number of Inspector Days spent on site: | X |
|--|---|

SPECIFIC OBJECTIVE(S) OF THE VISIT

An unannounced visit was made to the school following an invitation from the Principal. The purpose of the visit was to meet with the school leavers, thank them for their contributions to the inspections they have participated in and to congratulate them on making a difference to the school. It was also intended to get a sense if the school is moving in the right direction, which it is.

INSPECTION METHODS USED AT THE VISIT

| | |
|---|----------|
| Inspection of relevant part(s) of premises | NA |
| Interview with senior staff member in charge | YES |
| Interview with other staff | NA |
| Discussion with children | YES |
| Individual interview with a child | NA |
| Visit foster/adoptive home | NA |
| Visit lodgings | NA |
| Interview foster/adoptive parent | NA |
| Inspection of relevant records | NA |
| Inspection of relevant policy/practice documents | NA |
| Children's survey | NA |
| Parent survey | NA |
| Placing authority survey | NA |
| Foster / adoptive parent survey | NA |
| Staff survey | NA |
| Date of Inspection | 08/06/04 |
| Time of Inspection | 15:40 |
| Duration Of Inspection | 1.20 |

FINDINGS ON KEY ISSUES TO BE ADDRESSED AT ALL UNANNOUNCED, MONITORING AND FOLLOW UP VISITS

The following scale is used to indicate the extent to which standards have been met or not met by placing the assessed level alongside the phrase "Standard met?"

The scale ranges from:

| | |
|-------------------------|--------------------|
| 4 - Standard Exceeded | (Commendable) |
| 3 - Standard Met | (No Shortfalls) |
| 2 - Standard Almost Met | (Minor Shortfalls) |
| 1 - Standard Not Met | (Major Shortfalls) |

"0" in the "Standard met?" box denotes standard not assessed on this occasion.

"9" in the "Standard met?" box denotes standard not applicable.

"X" is used where a percentage value or numerical value is not applicable.

| | | |
|--|----------------------|----------|
| (I). Inspector's assessment of the extent to which the requirements for consultation with children are being met. | | |
| Key findings/Evidence | Standard met? | 0 |
| Not assessed at this inspection | | |

| | | |
|---|----------------------|----------|
| (II). Inspector's assessment of the extent to which the requirements for complaints procedures for children are being met. | | |
| Key findings/Evidence | Standard met? | 0 |
| Not assessed at this inspection | | |

| | | |
|---|----------------------|----------|
| (III). Inspector's assessment of the extent of staff knowledge of the required response to allegations or suspicions of abuse of children (child protection and staff/carer reporting procedures). | | |
| Key findings/Evidence | Standard met? | 0 |
| Not assessed at this inspection | | |

| | | |
|---|----------------------|----------|
| (IV). Inspector's assessment of the adequacy of staffing at the time of the visit. | | |
| Key findings/Evidence | Standard met? | 0 |
| Not assessed at this inspection | | |

| | | |
|---|----------------------|----------|
| (V). Inspector's assessment of the extent to which any children and staff/carers seen are aware of individual children's plans (where applicable). | | |
| Key findings/Evidence | Standard met? | 0 |
| Not assessed at this inspection | | |

FINDINGS ON SPECIFIC OBJECTIVES OF THIS VISIT

The Lead Inspector and Regulation Manager spoke with the Principal, who informed them that a senior management meeting had been arranged that evening and the agenda items showed discussion with regard to the action plan following the last monitoring inspection to the school carried out on 17th May 04. Discussion was had with regard to replacing curtains (action from the visit of 17th May 04) and the Principal confirmed that although curtains had been laundered they would now be replaced. An additional person has also been given responsibility of carrying out health and safety checks of the boarding accommodation. The Principal also informed the Inspectors she had received a positive report of a recent inspection to the school made by CRESTED (Council for the Registration of Schools Teaching Dyslexic Pupils), which the school is registered with.

The boarders were seen in the dining room at tea break and the Inspectors joined them for refreshments. They had just completed a maths GCSE examination and spoke positively upon how their exams were going. One young person had taken a swim in the swimming pool after his exam, as it was a very hot day. The young people confirmed that their educational experience since being at the school had been very good and that they were now looking forward to their chosen career paths, for the future. They informed the Inspectors that things had changed for the better at the school and they were thanked by the Inspectors for having had affected some of the changes. They were informed that recommendations made from the last inspection would be confirmed when the school is inspected again in the autumn term. They appeared to be happy for the visit and pleased that the Inspectors had taken the time to return to say their farewells to them.

**FOLLOW UP OF PREVIOUS REQUIRED ACTIONS
FOR UNANNOUNCED, MONITORING AND FOLLOW UP VISITS**

Requirements from last Inspection visit fully actioned?

NA

If No, the findings of this inspection on any Required Actions not implemented are listed below:

REQUIRED ACTIONS

Identified below are areas not yet addressed from the last inspection report which indicate a non-compliance with applicable Regulations or Standards under the Care Standards Act 2000.

| No. | Regulation if applicable | Standard | Required actions | |
|-----|--------------------------|----------|------------------|--|
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Action is being taken by the Commission for Social Care Inspection to monitor compliance with the above requirements.

Compliance with Conditions of Registration (if applicable)

for Unannounced, Monitoring and Follow up Visits

(Establishments Registered as Children's Homes or Residential Family Centres, Independent Fostering Agencies or Voluntary Adoption Agencies only)

Providers and managers of registered services must comply with statutory conditions of their registration. The conditions applying to this registration are listed below, with the inspector's assessment of compliance from the evidence at the time of this Additional Inspection Visit.

| Condition | Compliance | |
|-----------------|------------|--|
| | | |
| Comments | | |

| Condition | Compliance | |
|-----------------|------------|--|
| | | |
| Comments | | |

| Condition | Compliance | |
|-----------------|------------|--|
| | | |
| Comments | | |

| | | | |
|---------------------------|------------------------|------------------|----------------------------|
| Lead Inspector | Josie McCabe | Signature | <i>Josie McCabe</i> |
| Second Inspector | _____ | Signature | _____ |
| Regulation Manager | William Wallace | Signature | _____ |
| Date | 22/06/04 | | _____ |

FURTHER ISSUES RAISED OR DISCUSSED AT THIS VISIT

The following further issues, not already identified in this report, were raised with the inspector, identified by the inspector, or discussed at this visit, with the conclusions identified below.

Issues raised by children:

Issues raised by staff or carers:

Issues raised by inspector:

REQUIRED ACTIONS FOLLOWING THIS INSPECTION

REQUIRED ACTIONS

Identified below are the actions required following this Additional Inspection Visit, either outstanding from the previous inspection or identified subsequently or at this visit. Action is required on these areas within the given timescales in order to meet the statutory requirements under the Care Standards Act 2000, Children Act 1989, or applicable Regulations and National Minimum Standards.

| No. | Regulation if applicable | Standard * | Requirement | |
|-----|--------------------------|------------|-------------|--|
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GOOD PRACTICE RECOMMENDATIONS FROM THIS INSPECTION

Identified below are any additional areas arising from this visit which relate to the National Minimum Standards and are seen as good practice issues to be considered for implementation.

| No. | Refer to Standard * | Recommendation Action |
|-----|---------------------|-----------------------|
| | | |
| | | |
| | | |
| | | |

Note: Standard code is in respect of the relevant service; e.g.
BS = Boarding School, CH = Children's Home, etc

INSPECTOR'S DECLARATION

(where applicable)

Lead Inspector _____ **Signature** _____

Date _____

Public reports

It should be noted that all CSCI inspection reports are public documents.

PROVIDER'S RESPONSE

Registered Person's comments/confirmation relating to the content and accuracy of the report for the above inspection.

We would welcome comments on the content of this report relating to the Inspection conducted on 8th June 2004 and any factual inaccuracies:

Please limit your comments to one side of A4 if possible

Action taken by the CSCI in response to provider comments:

Amendments to the report were necessary

NO

Comments were received from the provider

NO

Provider comments/factual amendments were incorporated into the final inspection report

Provider comments are available on file at the Area Office but have not been incorporated into the final inspection report. The inspector believes the report to be factually accurate

Note:

In instances where there is a major difference of view between the Inspector and the Registered Provider both views will be made available on request to the Area Office.

Please provide the Commission with a written Action Plan by n/a, which indicates how required or recommended actions and good practice recommendations are to be addressed and stating a clear timescale for completion. This will be kept on file and made available on request.

Status of the Provider's Action Plan at time of publication of the final inspection report:

Action plan was required

NO

Action plan was received at the point of publication

Action plan covers all the statutory requirements in a timely fashion

Action plan did not cover all the statutory requirements and required further discussion

Provider has declined to provide an action plan

Other: <enter details here>

Public reports

It should be noted that all CSCI inspection reports are public documents. Reports on children's homes are only obtainable on personal application to CSCI offices.

PROVIDER'S AGREEMENT

Registered Person's statement of agreement/comments: Please complete the relevant section that applies.

I Nick Oddy of Frewen College confirm that the contents of this report are a fair and accurate representation of the facts relating to the inspection conducted on the above date(s) and that I agree with the required/recommended actions made and will seek to comply with these.

Print Name NICK ODDY

Signature Nick Oddy

Designation Acting Head

Date 01/09/04

Or

I _____ of Frewen College am unable to confirm that the contents of this report are a fair and accurate representation of the facts relating to the inspection conducted on the above date(s) for the following reasons:

Print Name _____

Signature _____

Designation _____

Date _____

Note: In instance where there is a profound difference of view between the Inspector and the Registered Provider both views will be reported. Please attach any extra pages, as applicable.