



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 120306

INSPECTION DETAILS

Inspection Date 27/02/2004
Inspector Name Michelle Julie Gutcher

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Wentworth Tennis and Health Club Creche and Playscheme
Setting Address Wentworth Drive
Virginia Water
Surrey
GU25 4LS

REGISTERED PROVIDER DETAILS

Name Mr. Julian Small

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Wentworth Tennis and Health Club Crèche and holiday camp are located in the private grounds of the health club in Virginia Water. The crèche operates from one room which is purpose built to accommodate young children up to the age of eight years. There is an enclosed area outside for outdoor play.

The holiday camp is based in a children's studio. The children aged four to twelve years have access to a variety of facilities within the club. The crèche and the holiday camp are only available for the members of the Health Club.

The crèche opens Monday to Saturday 08:30 to 17:00 hours and Sunday 08:30 to 13:00 hours. The crèche closes 13:00 to 13:30 hours each day. The minimum number of staff at any time is two, increasing with occupancy.

The holiday camp is open Monday to Friday 10:00 to 15:00 hours, during holiday periods. There are a minimum of three staff at any time.

The setting makes provision for children with special needs and children who speak English as an additional language.

How good is the Day Care?

Wentworth Tennis and Health Club Crèche offers satisfactory standard of childcare. The out of school club was not inspected at this time.

Organisation is effective with adequate deployment of staff and grouping of children which ensures they are settled and secure. There is a range of age appropriate play materials which are fun and support learning. These include items which offer positive images of diversity. The play area used to accommodate the children is organised into different areas which offer toys and activities for the children and babies according to their age and development stage. Required childcare qualification levels are met however the crèche staff are not currently qualified in first aid. Not all required documentation and policies are in place.

Staff are active in promoting good health and hygiene practices and have an understanding and promote safety within the crèche. Staff are aware of child protection and would follow appropriate procedures however not all information informs parents of procedures and some details are missing from the accident book. Staff communicate well with the parents to ensure that they are aware of the

children's individual needs however not all information is recorded. The records are not readily accessible to the crèche staff. Parents provide drinks and snacks for the children. Toilet and nappy changing facilities are available.

The crèche provides children with a selection of activities and play opportunities. Staff relate to children positively and build warm, caring relationships with them. Children are respected and are treated as individuals. Staff have adopted positive approach to behaviour management which the children respond well to. Children are encouraged and praised by staff.

Staff build friendly relationships with parents. They are welcomed and informed about the crèche and how their children spend their time.

What has improved since the last inspection?

At the last inspection it was noted that comprehensive policy documents were needed and daily records needed to be reviewed. Noted at the PTI that there are still policies and documentation needed. Please see actions and recommendations below for details

What is being done well?

- The crèche is well organised and offers a wide selection of play opportunities. Furniture is child sized and toys are stored at children's level which encourages children to make own decisions
- Staff communicate freely with the parents to ensure all relevant information about the children is shared
- Two week in advance booking in system works effectively and records actual times of children's attendance at all times and the where abouts of the parents
- Good health and hygiene practice is followed by staff to reduce the risk of cross infection.

What needs to be improved?

- a lost child and uncollected child procedure
- the recording of staff attendance and visitors
- children's records to include more detail and accessibility to crèche staff
- parents awareness of child protection and complaints procedure
- availability of qualified first aiders
- the recording of existing injuries

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?**The Registered Person must take the following actions by the date shown**

Std	Action	Date
7	Develop and implement an action plan detailing how at least one member of staff with a current first aid certificate will be available on the premises, with immediate effect.	05/03/2004
7	Develop and implement an action plan detailing long term plans to show how at least one member of staff with a current child care first aid certificate will be available in the creche at all times	01/05/2004
14	Ensure that all required policies and documents are in place	01/04/2004

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
9	Ensure religion, culture and first language spoken at home is recorded on the individual child record forms.
12	Ensure complaints procedure is made available to parents which details how to approach Ofsted directly.
13	Ensure that the child protection procedure for the creche complies with local Area Child Protection Committee (ACPC) procedures and that the parents are made aware of this.
13	Ensure all accidents including existing injuries are recorded.
14	Ensure child record forms are made accessible to crèche staff at all times

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.