



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY279118

INSPECTION DETAILS

Inspection Date 13/09/2004
Inspector Name Judith Attridge

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Bright Start Nurseries Ltd.
Setting Address Village Centre
Hampden Square
Aylesbury
Buckinghamshire
HP19 7HT

REGISTERED PROVIDER DETAILS

Name Bright Start Day Nurseries 03955278

ORGANISATION DETAILS

Name Bright Start Day Nurseries
Address Hampden Square
Fairford Leys
Aylesbury
Buckinghamshire
HP19 7HT

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Bright Start Nursery in the Fairford Leys area of Aylesbury has been registered since February 2004 and is part of a small chain of nurseries. This nursery operates in a purpose built facility. They are registered to care for up to 112 children aged from 3 months to 8 years. The setting is open 5 days a week from 08:00 to 18:00.

The nursery serves the local community and the surrounding areas. They provide before and after school care for children attending the local school. They accept funded three and four year olds and support children with Special Educational Needs. The setting receives support from the Early Years Development and Childcare Partnership.

Nineteen staff work with the children, they are supported by the operations manager who oversees all Bright Start nurseries. Seven staff have early years qualifications and four are on training programmes. There is also a qualified cook and support staff.

How good is the Day Care?

The Bright Start Day Nursery provides satisfactory care for children. The setting provides a welcoming and easily accessible environment where children and parents feel at ease. The premises provide good space for all types of play but lacks comfort for the children in some areas. Children enjoy regular access to outdoor play with an appropriate range of toys and equipment both indoors and outdoors.

There are good procedures for making sure the children are secure in the setting. The staff have a good understanding of safety issues. The meals and snacks provided promote healthy eating; the menu is varied and prepared on site by a qualified cook. However, the management of mealtimes by staff does not always ensure children receive the support that they require and hygiene is at times compromised. The children have access to fresh drinking water at all times.

There is some good staff interaction with the children, although there are staff who lack experience and do not fully support the children's development. The children are suitably occupied with a variety of age appropriate equipment and activities. The daily routine is well known by staff and children. Behaviour management strategies are not always consistent with the setting's policy however praise is used well by staff and the children are encouraged to develop independence. The staff know the

children well, they take account of and support their individual needs. The children appear confident, happy and settled.

Parents are generally happy with the care provided and find the staff approachable. Opportunities are planned for parents to discuss their child with the child's key worker and daily diaries are shared. The required records are in place, they are kept secure and confidential. Some of policies and procedures lack the necessary detail.

What has improved since the last inspection?

Not applicable.

What is being done well?

- Staff create a safe environment for children. They are aware of the hazards to children's safety and have procedures in place to minimize risks. There are effective arrival and collection procedures.
- The meals and snacks offered promote healthy eating. These are freshly cooked, nutritious and well balanced, for example roast turkey with cabbage, carrots, and potatoes. The children eat enthusiastically and are able to enjoy second helpings. They have regular access to fresh drinking water throughout the day.
- Staff provide activities that the children are interested in and they encourage them to develop their independence and self help skills, for example pouring their own drinks. The children enjoy the well-resourced outdoor area. Staff know the children well and meet their varied individual needs.
- The premises are clean, well maintained and easily accessible for all children and adults. There is good secure space available for a variety of activities both indoors and outdoors. Routines to promote good health and hygiene are well established.

What needs to be improved?

- information for parents, so that the complaints policy makes clear Ofsted's role as the regulator and provides details on how parents may contact Ofsted
- child protection procedure, to ensure contact details for reporting any concerns are readily available and existing injuries are recorded and signed by parents
- children's comfort, by providing furnishings and fittings that make the rooms comfortable for all types of play.
- behaviour management, to ensure all staff understand and consistently implement the settings policy
- staff records, to ensure that their attendance is included in the register and indicates who is working with the different groups of children

- management of mealtimes, to ensure children receive the support they require when eating and good hygiene is maintained.

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
3	Ensure the children are in appropriate sized groups and receive the staff support they require at mealtimes.
5	Ensure that the furniture and furnishings provide children with a comfortable environment for play.
11	Ensure all staff have an appropriate knowledge and understanding of behaviour management and that they implement the settings behaviour management policy consistently.
13	Develop the Child Protection procedure to include reference to Area Child Protection Committee procedure and who to contact with concerns; and ensure staff record existing injuries.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.