



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 508947

INSPECTION DETAILS

Inspection Date	22/08/2003
Inspector Name	Alison Weaver

SETTING DETAILS

Day Care Type	Creche Day Care
Setting Name	The Playroom
Setting Address	King Edwards Parade Eastbourne East Sussex BN21 4EQ

REGISTERED PROVIDER DETAILS

Name	Mr Jonathan Webley
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ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

The Playroom has been registered for several years. It operates from one room in the Grand Hotel in Eastbourne. They have the use of toilets and a small storage area. There is no outdoor area available. The crèche is currently used solely for the residents in the hotel.

The crèche is available during the main school holiday periods. It opens from 10.00 until 12.30 and 13.30 to 17.30. Children are able to attend for two hour sessions. Although it is registered to care for children aged two to seven years it does take older children. All of the staff who work with the children have early years qualifications to NVQ level 2 or 3.

How good is the Day Care?

The Playroom provides satisfactory care for children. The room used is a dedicated area which is safe, clean, and welcoming for children. It is used effectively to give children a variety of play experiences. The crèche could be further improved by the provision of a nappy changing area.

The staff are very experienced in childcare and work well together as a team. They show enthusiasm and commitment for their work. They give high priority to ensuring the children are safe and well cared for. The children settle well and play confidently in the crèche. Staff build positive, warm relationships with the children in a relaxed atmosphere. There is a wide selection of toys and equipment suitable for different aged children.

The partnership with parents is appropriate with plenty of written information given to them about the policies and procedures of the crèche. Verbal feedback is given to parents to keep them informed about their child's time in the crèche. All required documentation is in place with a minor adjustment necessary.

What has improved since the last inspection?

At the last inspection the provider agreed to produce policies for complaints, special needs, lost and non collected children. These are all now in place.

The child protection policy now includes procedures in the case of an allegation being made against a member of staff. This needs to be reviewed again to consider

the role of the Social Services Department in such incidents.

What is being done well?

- Although the room used is small the space is used creatively and made child friendly. It is colourful and attractive with suitable child sized furniture. Staff create different play areas for the children with the toys easily accessible. Toys are stored in a well organised way which makes it easy for children to make their own choices.
- Staff plan an interesting programme of activities for the children. The emphasis is on giving the children a relaxed and fun time. The children enjoy their time in the setting and staff relate well to them. Children are encouraged to use their imagination in the activities, with staff supporting their play.
- Although there is no outdoor play area staff provide children with the opportunity for physical play using a variety of soft play and games equipment.

What needs to be improved?

- the provision of nappy changing facilities;
- the written parental consent for emergency medical treatment;
- the procedures in the case of allegations of child abuse being made against members of staff.

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
4	consider ways to provide nappy changing facilities
7	ensure that written permission from parents for seeking emergency

	medical advice or treatment is obtained
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SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.