



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 142818

INSPECTION DETAILS

Inspection Date 22/07/2003
Inspector Name Jacqueline Allen

SETTING DETAILS

Day Care Type Full Day Care, Creche Day Care
Setting Name Butlins Young Stars Nursery
Setting Address Butlins Skyline Ltd
Warren Road
Minehead
Somerset
TA24 5SH

REGISTERED PROVIDER DETAILS

Name Butlins Young Stars Nursery

ORGANISATION DETAILS

Name Butlins Young Stars Nursery
Address Butlins Young Stars Nursery
Butlins Skyline Ltd
Warren Road
Minehead
TA24 5SH

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Butlins Young Stars Nursery and Creche was first registered in 1995. It operates from two rooms with in the Guest Services building in the centre of Butlins Holiday Village. Both the creche and nursery room have their own toilet facilities with the nursery room having a quiet room and own kitchen facilities. The creche room is divided into three areas to provide a wet play area, a main play area and an area for younger children and babies. The nursery also has access to a small enclosed outdoor area. There is a large reception area and separate managers office.

The facility provides full day care for Butlins staff and short sessions for guest's children. The nursery is registered to provide 24 full day care places for children aged between birth and five years old. The creche is registered to provide 30 places for children aged from three months to eight years . The number of children cared for varies on a daily and seasonal basis. The full day facility is open from 08:45 am until 17:30 pm including weekends 52 weeks a year. The creche facility is open from 9.30am to 5.30pm according to season and demand and is open from 7.30pm to 11.30pm in the evening to provide additional care for children.

The facility employs approximately 16 staff, nine of whom have a Level 3 qualification in childcare and three members of staff who are working towards their Level 3. They do not accept funding for 3 and 4 year old children.

How good is the Day Care?

Butlins Young Stars Nursery provides satisfactory care for children.

The space is well organised to meet children's needs and there is an effective system for the safe arrival and collection of children in the creche. Parents permission is needed to take nursery children around the complex and a safe procedure for outings devised. There is an excellent policy to exclude sick children but permission to administer medication and accurate recording once given is not in place.

The nursery and creche share a good range of toys but these are stored in the hallway which limits children's access. Some soft furniture is needed to appropriately care for babies. Staff deployment and interaction needs to promote children's learning and meet the needs of all children. Staff have a good knowledge of equal opportunities but more resources are needed in this area. Children's special dietary

needs must be recorded. Good procedures are in place to support children with limited communication.

Daily recording for babies in the nursery ensures parents are well informed. There are effective strategies for behaviour management but staff were unaware of policy and need to record physical intervention. The child protection policy needs to be reviewed and shared with staff and procedures put in place in the event of allegations being made against a staff member.

What has improved since the last inspection?

At the last inspection the provider agreed to keep a visitors book, make safe ceiling tiles, maintain the floor in a clean condition, keep a record of significant incidents, appoint a named member of staff for behaviour management and update the complaints procedure to include Ofsted. All these actions have been completed. There is a visitors book in place at reception, the ceiling tiles have been replaced, there are cleaning rotas to ensure the floor is clean, the complaints procedure has been updated and method of recording significant incidents in place and a named member of staff for behaviour management.

What is being done well?

- Space well organised to meet children's needs (Std 4)
- Good range of toys (Std 5)
- Effective system for safe arrival and collection of children (creche) (Std 6)
- Staff showed good knowledge and understanding of equal opportunities (Std 9)
- Good procedures in place to support children with limited communication (Std 10)
- Effective strategies for behaviour management (Std 11)
- Good daily recording for babies (nursery) (Std 12)

What needs to be improved?

- staff deployment to meet the needs of all children (Std 2)
- care of babies to promote their welfare (Std 3)
- staff's interaction to promote children's learning (Std 3)
- accessibility of appropriate resources to children and suitable furniture to care for babies (Std 5)
- permission for outings needs to be obtained and procedure for outings devised (Std 6)
- permission to administer and accurate recording of medication (Std 7)

- registration form to include details of children's special dietary needs (Std 8)
- limited resources to promote equality of opportunity and anti-discriminatory practice (Std 9)
- staff's aware of policy and need to record physical intervention (Std 11)
- child protection policy to include procedures for allegations made against staff and shared with staff (Std 14)

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person must take the following actions by the date shown

Std	Action	Date
7	ensure parents permission is obtained in writing before administering medication and that accurate recording is maintained when given and signed by parents	31/07/2003
14	ensure that the child protection policy is regularly reviewed and shared with staff and includes procedures if allegations are made against staff	31/07/2003

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
2	ensure staff deployment meets the needs of all children
3	ensure staff's interaction promotes children's learning
3	ensure care of babies promotes their welfare
5	ensure accessibility of appropriate resources to children and suitable furniture to care for babies
6	ensure that parental permission is obtained to take children around the complex and devise a procedure for safe outings

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.