



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 119609

INSPECTION DETAILS

Inspection Date 02/11/2004
Inspector Name Fiona Sapler

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Queen Mary's Childrens Centre
Setting Address Tidey Street
Bow
London
E3 4DD

REGISTERED PROVIDER DETAILS

Name London Borough Of Tower Hamlets

ORGANISATION DETAILS

Name London Borough Of Tower Hamlets
Address Mulberry Place, 5 Clove Crescent
London
E14 2BG

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Queen Mary's Children's Centre is run by Tower Hamlets Early Years Service . The Centre is located within a residential estate in Bow, caters for a maximum of 35 children aged between 18 months and 5 years old and is open between 08:00 and 17:20 all year round.

The centre caters for children with English as an additional language and those with Special Educational Needs.

All staff hold appropriate qualifications.

How good is the Day Care?

Queen Mary Children's Centre offers good care to children under five.

An established, fully qualified staff team are aware of their roles and responsibilities. Spacious and attractive group rooms are well organised to allow room for children to move freely and to take part in a variety of stimulating activities in defined areas. Outdoor space is well equipped and introduces 'indoor' play outside to offer greater scope and variety. All required documentation is in place although the attendance registers do not record times of arrival and departure.

There is a good awareness of safety issues and attention is paid to maintaining a good level of health and hygiene through daily routine. There are clear policies regarding administration of medication and recording of accidents. A healthy, nutritious menu is provided with regard to children's individual dietary requirements and drinks are freely available throughout the day for children to access independently.

Activities are planned and provided to develop children's emotional, physical, social and intellectual capabilities. There are opportunities for children to develop their language and mathematical learning and to use their imagination. Staff observe the children's progress and development to allow them to plan to meet their individual needs. A wide range of resources promote positive images of diversity and children with special needs are welcomed and included within the physical limitations of the environment. Behaviour is managed appropriately and children are praised and encouraged to share and co-operate. Some attention needs to be paid regarding the

deployment of staff following the children's lunch time.

Regular parental involvement is encouraged through a variety of methods and a keyworker system ensures good channels of communication for staff and parents.

What has improved since the last inspection?

Various actions were set at the last inspection. A lost child procedure has been devised and the child protection policy now includes procedures to be followed in the event of an allegation being made against a member of staff. Staff records contain evidence of qualifications and certificates were observed for public liability insurance and fire safety . An action concerned outside drains, these have now been fitted

What is being done well?

- The provision is welcoming, spacious and well organised. The setting is decorated attractively and provides a stimulating, child friendly environment.
- The nursery is very well equipped. low level storage units are clearly labelled to enable children to make their own choices and decisions about play and to access equipment independently. The outdoor area is set up with a wide range of both indoor and outdoor equipment to provide a variety of play opportunities for the children to choose and explore. Resources, activities and displays promote positive images of diversity within the wider community
- Activities are planned to meet children's individual needs . Comprehensive yearly, termly and weekly plans ensure all areas of development are covered and offer opportunities for children to have a wide range e of learning experiences.

What needs to be improved?

- The deployment of staff immediately after lunch
- the registration records to include times of attendance

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
2	ensure children's attendance records detail times of arrival and departure
2	ensure staff are deployed effectively after lunch times to fully meet the needs of all children.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.