



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY275881

INSPECTION DETAILS

Inspection Date 19/10/2004
Inspector Name Tracey Marie Boland

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Tic Toc Neighbourhood Nursery
Setting Address 274 Henley Road
Coventry
West Midlands
CV2 1AX

REGISTERED PROVIDER DETAILS

Name Tic Toc Neighbourhood Nursery Ltd. 4673031

ORGANISATION DETAILS

Name Tic Toc Neighbourhood Nursery Ltd.
Address 274 Henley Road
Coventry
West Midlands
CV2 1AX

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Tic Toc Day Nursery opened in February 2004. It operates from a large converted house, on the Bell Green Road close to local shops and amenities and on a main bus route into the City centre. It is part of the neighbourhood nursery initiative and accepts children from within the City and all surrounding areas.

There are currently 44 children from 3 months to 4 years on roll. This includes two funded three-year-olds. There are currently no funded four-year-olds. Children attend for a variety of sessions. The setting is able to support children with special needs and cares for children who speak English as an additional language.

The group opens five days a week all year round. Sessions are from 08:30 until 17:30.

Six part time and 10 full time staff work with the children. Over half the staff have early years qualifications to NVQ level 2 or 3. The setting receives support from a teacher/mentor from the Early Years Development and Childcare Partnership (EYDCP).

How good is the Day Care?

Tic Toc Day Nursery provides satisfactory care for children. The environment is brightly decorated, well maintained and security has been addressed throughout. Documentation is good. All records are up to date, clear, concise and stored securely.

Health and hygiene routines are in place and encouraged with the children and health records are completed and shared with parents. Three staff hold valid first aid certificates.

Most policies and procedures are in place and included within the nursery prospectus. Safety is seen as a priority throughout the building and the outdoor areas. The evacuation procedure is known by staff and records of fire drills are being developed.

A wide variety of healthy, nutritious and well-balanced meals are freshly prepared on site. Individual dietary needs and preferences are respected and alternatives provided where appropriate. Individual feeding routines of the babies are adhered to throughout the day.

Children access a wide range of toys and equipment that are interesting and well maintained. Clear observational records are completed for all children and shared with parents and a daily diary ensures they are kept up to date with their child's routine and progress. Resources are provided that reflect our diverse society and celebrations of festivals take place throughout the year.

Close relationships have been formed with the children and the interaction between staff and children was good. Staff have a clear understanding of appropriate methods of dealing with behaviour and children receive ongoing praise and encouragement. However, at times the organisation of the daily routine does not always maintain the children's attention sufficiently which can lead to some disruptive behaviour being displayed.

Partnership with parents and carers is very good and daily communication is maintained. Newsletters inform parents of any changes in the service and forthcoming events and topics.

What has improved since the last inspection?

Not applicable.

What is being done well?

- Children receive freshly prepared nutritious meals each day and the menu's are regularly updated and amended to reflect the likes and dislikes of the children. Drinks are available throughout the day and specific dietary needs respected.
- Staff plan a range of activities each week for the children which are appropriate for their age and abilities. The outdoor area is accessed regularly. Staff are currently developing the resources for the outdoor area.
- Good relationships have been formed with the children. Staff are responsive to their individual needs and share information each day with parents about their child's day.
- Safety measures are in place throughout the nursery and reviewed to ensure the well being of children at all times and security is good. Staff monitor the children while they sleep and records are maintained.

What needs to be improved?

- the organisation of times throughout the day, to ensure the children's interest is maintained and therefore minimising any disruptive behaviour
- the written procedure to be followed in the event of an allegation of abuse against a member of staff or volunteer.

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?**The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
3	Develop the organisation of group times throughout the day to maintain the children's interest in order to minimise any disruptive behaviour.
13	Devise and implement a written procedure to be followed in the event of an allegation of abuse being made against a member of staff or a volunteer.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.