



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 160645

INSPECTION DETAILS

Inspection Date 18/12/2003
Inspector Name Linda Close

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Leapfrog Day Nursery (Woking)
Setting Address 50 Cavell Way
Knaphill
Woking
Surrey
GU21 2TJ

REGISTERED PROVIDER DETAILS

Name Leapfrog Day Nurseries (Trading)Ltd 3229362

ORGANISATION DETAILS

Name Leapfrog Day Nurseries (Trading)Ltd
Address Central Office
Second Avenue, Centrum 100
Burton Upon Trent
STAFFS
DE14 2WF

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Leapfrog Day Nursery was registered in May 2001 and is part of the Leapfrog Day Nursery chain. It occupies a converted building on a former hospital site in Knaphill, Woking. The nursery is within walking distance of a children's play area and shops. Care is offered from 07:00 to 19:00 every weekday throughout the year closing only for Bank Holidays. The nursery serves the local community and families living in the surrounding area. Overnight care is not provided. Thirty-one members of staff share the care of the children. In addition there are also two cooks and an administrator. Over 50% of staff are appropriately qualified.

The Nursery provides care for up to 130 children. There is a multi-sensory room and an enclosed basement play area open to the fresh air. Babies are divided into three groups according to their stage of development. The toddlers are divided into two groups according to their age and an additional area on the second floor of the building is set aside for children aged three to five years. Additional space can be allocated for children up to eight years in school holidays. The nursery is eligible to accept funding for early years education.

How good is the Day Care?

Leapfrog Day Nursery (Woking) provides a satisfactory standard of care for children. Ofsted is kept informed about any relevant matters such as changes in staffing. Children are always supervised by vetted staff. The nursery has a good approach towards providing ongoing training and support for staff. The nursery is bright and welcoming for children and parents. The premises are generally well maintained and toilet facilities are appropriate. A very good range of toys and resources are accessible to the children in all group rooms. All documents are kept according to regulation and confidentiality is assured.

Staff respond well to the children. They provide an interesting range of activities and engage the children in conversation to encourage self-expression. Staff ensure that every child is valued and included in all activities. Pleasant relationships are evident in the nursery. Good behaviour is valued and encouraged. Staff are proactive in ensuring that appropriate action is taken when children are identified as having special needs.

Staff display a good knowledge and understanding of child protection issues. All members of staff are aware of fire safety requirements and evacuation is practised

regularly. Communication between staff regarding the day to day care of the children is very good. Snacks and meals are varied, healthy and nutritious. Most possible hazards to children have been identified. All members of staff attend appropriate first aid training. The nursery is regularly cleaned. However, adults wear outdoor shoes where the smallest babies crawl and play.

Parents are provided with useful information via newsletters, notices and discussions with staff. Records are also shared and they are particularly useful in tracking the development and progress of the three-five year olds.

What has improved since the last inspection?

Two actions were made following the last inspection. Staff agreed to partition the room for older children if numbers rise above 26. Staff have decided that there is insufficient space in this room for a larger group and have accordingly identified another area of the nursery which can be used if more than 26 children attend.

Staff agreed to ensure that the floor surface of the baby room does not become contaminated with bacteria from outdoor footwear. No progress has been made in this respect.

What is being done well?

- The nursery chain provides useful training for staff to assist them in caring for the children and in their own professional development. Training has been particularly effective in raising staff knowledge and understanding of child protection issues and fire safety matters.
- Stimulating activities are provided for the children. This is evident in their good behaviour, their enjoyment and good level of involvement in their play.
- Provision of food and drink for the children is of a high standard. The menu is varied and food is prepared on the premises in hygienic surroundings. The children enjoy their meals and staff ensure that individual dietary needs are met.
- A useful system is in place for handing over responsibility for children from one staff member to another between shifts. This ensures continuity of care for the children.

What needs to be improved?

- the procedure for keeping babies safe when staff are washing their own hands after nappy changes
- the standard of hygiene in relation to avoiding contamination of the floor surface in the room for the smallest babies.

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?**The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
6	Ensure that babies are kept safe at all times during nappy change procedures.
7	Take steps to ensure that the floor surface in the room for the youngest babies does not become contaminated with bacteria from outdoor footwear.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.