



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN EY242975

### INSPECTION DETAILS

Inspection Date 26/10/2004  
Inspector Name Judith Harris

### SETTING DETAILS

Day Care Type Out of School Day Care, Creche Day Care  
Setting Name Waterfront Leisure Centre  
Setting Address High Street  
Woolwich  
London  
SE18 6DL

### REGISTERED PROVIDER DETAILS

Name Greenwich Leisure Limited XR43398

### ORGANISATION DETAILS

Name Greenwich Leisure Limited  
Address Middlegate House, 1 Seymour Street  
Woolwich  
London  
SE18 6SX

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Waterfront Leisure centre crèche and Kool Crew holiday play scheme have been registered since 2002. The leisure centre is managed by Greenwich Leisure Limited and the schemes have an onsite and offsite manger.

The crèche operates Monday to Friday 09:00 to 21:30 and Sunday 10:00 to 13:00. The crèche is only available for parents and carers participating in activities in the centre. The crèche has sole use of the one room which allows areas for play, rest and sleep. Children can be left in the crèche for a maximum of 2 hours at any one time. The crèche can be used a second time during a day providing that children are taken out of it for a minimum of 30 minutes for a break. Staff hold a range of appropriate qualifications.

The Kool Crew holiday play scheme provides an all day service for children between the ages of 5-11 and is available Monday -Friday during school holidays from 08:00 to 18:00. The total number of children attending the Kool Crew holiday play scheme including children aged eight to eleven is 100 with 56 being under 8 years. The play scheme uses 3 sports halls, exercise studios and the swimming pool. Children under 8 attending the play scheme are not allowed to go swimming. The site manager has a sports science degree and some staff have experience but none currently have qualifications.

### How good is the Day Care?

The Waterfront Holiday Play-scheme (HPS) and Crèche provide satisfactory care. The HPS has a range of spaces for games, sports and art activities. The crèche room provides areas for different activities, for sleep and rest. The HPS and crèche have a range of toys and equipment which are used to provide the children with suitable activities and include use of the soft play area. Records for all children and a range policies are present. The complaints policy requires some additions. The appropriate levels of qualified staff and the required adult/child ratios are not always maintained.

All staff take appropriate steps to ensure the safety of the children. For the HPS parents provide children with snacks and drinks, children can bring packed lunch or order a hot meal from the centre canteen. In the crèche parents can leave drinks or bottles for children. Children's individual health needs, special needs, cultural or religious needs or preferences are recorded and records are kept of any accidents

or incidents. There is no system gaining permission the administration of medication but both facilities have system for recording when medication is given. There is a procedure for reporting child protection concerns but staff do not have information about how to contact social services, Ofsted or information for out of hours reporting.

In the HPS children have a range of activities that include sports, games and craft activities; the crèche provide a range of activities and toys and equipment for play. Staff in the crèche interact well with all children and children are encouraged to take part in activities. In the HPS children are happy to approach staff and the staff are friendly towards them. The HPS and crèche staff have a positive consistent approach to managing behaviour, and good behaviour is valued.

The HPS and crèche staff give parents feedback at the end of the session. A medication policy must be made available and records must be shared with parents.

#### **What has improved since the last inspection?**

N/A

#### **What is being done well?**

- A range of sports equipment and craft materials are available for use by the children in the HPS and children are grouped by age to help them benefit from activities.
- The crèche has a range and balance of equipment, toys and materials which are used to provide activities that are suitable for the ages of the children cared for. Adults listen to children and talk with them; children can ask for different activities during in the session.
- Staff in both facilities provide positive, consistent strategies for managing behaviour that value good behaviour.

#### **What needs to be improved?**

- ensure that half of HPS staff team have appropriate qualifications and maintain adult/child ratios at all times;
- provide a system to obtain written permission from parents and for keeping a written record, signed by parents, for administering medication to children;
- ensure staff have direct contact information for reporting child protection concerns to social services and Ofsted;
- update address on complaints procedure to provide address and telephone number for Ofsted Union Street.

**PREVIOUS COMPLAINTS (This section applies only to inspections carried out from September 2004. The complaint record relates to complaints from the last**

**inspection or 1st April 2004 whichever is later.)**

There are no complaints to report.

**Outcome of the inspection**

Satisfactory

**CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

**WHAT NEEDS TO BE DONE NEXT?****The Registered Person must take the following actions by the date shown**

Std	Action	Date
1	Ensure that the person in charge of the holiday playscheme has a level 3 qualification.	01/01/2005
2	Ensure that at least 50% of staff in the holiday playscheme have a level 2 qualification and appropriate adult/child ratios are maintained.	01/01/2005

**The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
7	Provide a medication policy and procedure for administration of medication.
13	Provide staff with access to direct contact information for reporting child protection concerns.
14	Update the complaints procedure to provide Ofsted's contact details.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*