



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY277855

INSPECTION DETAILS

Inspection Date 06/01/2005
Inspector Name Elizabeth Miles Wallis

SETTING DETAILS

Day Care Type Full Day Care, Out of School Day Care
Setting Name Happy Hours Private Day Nursery
Setting Address Moresby Woods
Low Moresby
Whitehaven
Cumbria
CA28 6RS

REGISTERED PROVIDER DETAILS

Name K.L.S. (Cumbria) Ltd 04459080

ORGANISATION DETAILS

Name K.L.S. (Cumbria) Ltd
Address 5 High Seaton
Seaton
Workington
Cumbria
CA14 1NP

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Happy Hours Private Day Nursery, Moresby Woods has been registered since February 2004. The nursery provides Full Day Care for up to 55 children aged from birth to 8 years including Out of School Care during school holiday periods. It is situated in a rural location near to the village of Moresby and serves families in the surrounding area. Children are cared for in two nursery buildings. The main building normally accommodates babies and children up to 3 years and the separate pre-school building is used for children aged 3 years and over. Regular outdoor play is provided in an enclosed area situated in the grounds and children are also taken into the extensive wider grounds for structured outdoor activities.

There are currently 62 children on the register who attend a variety of sessions during the week. Funded nursery education places are at present provided for 14 children. There are no children currently attending who have special needs and one child attends, who speaks English as a second language.

The nursery is open 08:00 to 17:30 from Monday to Friday for 49 weeks of the year.

The nursery is privately managed by the owner. A Deputy Manager and 8 Child Care staff are employed of whom all except 2 hold an appropriate level 3 Child Care qualification. Additional relief staff are also available. The nursery is a member of a number of national organisations including The National Day Nurseries Association and the Pre School Learning Alliance and also receives support from Cumbria Surestart.

How good is the Day Care?

Happy Hours Private Day Nursery, Moresby Woods provides satisfactory care for children. It is managed by the registered owner, who is qualified and experienced. A stable, well qualified staff team are employed to care for the children. A key worker system is in place, but does not provide effective consistency of care. The premises are well organised into distinct activity areas for different age ranges. A wide variety of play equipment is available. A thorough Operational Plan is in place and the documentation is well organised and confidentially stored.

Staff ensure that a safe environment is maintained. A clear risk assessment is in place. There are good security monitoring systems in the buildings. The premises are well maintained with ongoing development plans in progress. Written hygiene

procedures are followed, although appropriate hand wiping provision is not always available. Children are provided with freshly cooked meals and their individual dietary needs are met. The opportunity for mealtimes to offer a pleasurable, social experience for the children is not always maximised. Staff are vigilant regarding the welfare of vulnerable children and all children are treated with equal concern.

A varied range of enjoyable play and learning activities are provided. Staff communicate well with the children to ensure that the activities promote their learning and development. The activities are accessible and children have a good level of choice. The deployment of staff however does not enhance children's care and development within the nursery and babies do not have the appropriate level of contact with a consistent carer.

Parents are provided with good information about the nursery and staff make themselves available to parents in the reception area when they deliver and collect their child. Written information regarding babies' routines and children's progress is provided to parents of the under 2's and those in receipt of funded nursery education.

What has improved since the last inspection?

Not applicable.

What is being done well?

- A comprehensive and varied range of equipment is available. The equipment is of good quality and is well maintained. There is a good level of baby care equipment, a plentiful supply of craft resources for the 2/3 age range and an imaginative selection of activity equipment in the pre-school building including provision that enables children to learn about the world around them, such as an aquarium and equipment used to observe butterflies hatching in the summer.
- There is good attention to safety and staff are proactive in identifying and minimising any risks. CCTV monitoring is in place to ensure the security of the building and the welfare of sleeping children. Staff are diligent regarding fire safety procedures.
- Children's behaviour is well managed. Staff act as good role models to the children. They encourage positive behaviour such as good manners, taking turns and cooperating with each other by example and praise.
- The Operational Plan is thorough and all aspects of the documentation are well maintained. The reception area serves as an office for the nursery and documentation is confidentially stored in this area whilst appropriate information for parents is visibly displayed.

What needs to be improved?

- the organisation to ensure that children are allocated into key worker groups, that babies have consistent carers and that the mealtime is a relaxed, sociable occasion
- the provision of appropriate hand wiping resources to conform with the Nursery's Health and Hygiene policy.

PREVIOUS COMPLAINTS (This section applies only to inspections carried out from September 2004. The complaint record relates to complaints from the last inspection or 1st April 2004 whichever is later.)

One complaint has been investigated under Standards 6 and 12 following concerns raised by parents about lack of information regarding an incident at nursery and also about safety issues. An announced visit was made on 19 November 2004 to investigate. The investigating officer was satisfied that standards were met and the nursery remains qualified for registration.

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
2	Ensure that children are allocated to a key group with a consistent key worker who has responsibility for the child's well being on a daily basis.
3	Ensure that each baby/child under 2 years has the opportunity to interact with a consistent adult at frequent intervals throughout the day.
7	Ensure that hygienic hand wiping provision is routinely available.
8	Ensure that mealtimes are effectively organised to offer children an enjoyable group experience that develops their social skills and independence.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.