



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN 155627

### INSPECTION DETAILS

Inspection Date 14/07/2004  
Inspector Name Christine Coram

### SETTING DETAILS

Day Care Type Creche Day Care  
Setting Name Sure Start Heathlands  
Setting Address Heathlands School  
Andrews Close, Springwater Road, West Howe  
Bournemouth  
Dorset  
BH11 8AU

### REGISTERED PROVIDER DETAILS

Name South West National Children's Home 215307

### ORGANISATION DETAILS

Name South West National Children's Home  
Address Heathlands School  
Andrews Close, Springwater Road  
West Howe, Bournemouth  
Dorset  
BH11 8AU

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Sure Start Heathlands opened in 2001. It operates from an annexe to Heathlands School in West Howe, Bournemouth. Facilities include two playrooms, an outside play area, kitchen and toilets. It serves the West Howe, Paddington Grove areas.

There are currently 236 children from birth to five years on roll. Children attend for a variety of sessions. The crèche currently supports a number of children with special needs and who speak English as an additional language.

The setting opens five days a week all year round.

Sessions are varied in length and run according to the requirements of parents. A timetable for each term is available.

Eight part-time and six full-time staff work with the children. All the staff have early years qualifications to level three. They receive support from the Early Years Development and Childcare Partnership (EYDCP).

### How good is the Day Care?

Sure Start Heathlands provides good quality care for children.

The setting is well organised. Staff are clear about their roles and are very well qualified and experienced. They make sure that the sessions run smoothly and efficiently. The premises are welcoming and stimulating and provide good space both indoors and out, for the children's play and care. Clear and confidential records are securely stored.

The premises are very safe and secure. Staff ensure there are clear and effective procedures for health and hygiene although the medication record was unavailable for inspection. Staff are aware of children's dietary needs and an effective system is in place to ensure that these are met. They have a clear understanding of the issues of child protection and the procedures in place.

An excellent range of activities is offered for the children at each session. The play equipment is of very good quality and well maintained. Staff support individual children well, meeting their diverse needs. They have a very clear understanding of special needs and value and praise good behaviour.

The staff welcome parents and provide a warm environment for them. They communicate with them about the children and parents contribute their ideas and opinions.

#### **What has improved since the last inspection?**

At their last inspection, the setting agreed to ensure that the fencing around the outside play area was secure and safe. The fencing has now been replaced so that the children are well protected as the play in the area, which is completely fenced and secure.

#### **What is being done well?**

- An excellent range of activities is offered which is carefully planned to encourage development and learning across the age range. The play equipment is of very good quality and well maintained. The choice offered is stimulating and appropriate to the children's varied stages of development.
- The staff team are very well qualified and experienced. They support individual children well and meet their different needs with respect and with equal concern.
- Good behaviour is valued and praised by staff who encourage this through appropriate methods.
- The staff welcome parents, who are encouraged to become involved in the running of the project and to contribute their ideas and opinions.

#### **What needs to be improved?**

- the availability of the medication record.

#### **Outcome of the inspection**

Good

#### **CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

#### **WHAT NEEDS TO BE DONE NEXT?**

#### **The Registered Person should have regard to the following recommendations**

by the time of the next inspection	
Std	Recommendation
7	Make sure that the written record, signed by parents, of medicines given to children is available at all times.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*