



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN 509616

### INSPECTION DETAILS

Inspection Date 20/04/2004  
Inspector Name Brenda Claire Wint-Omereye

### SETTING DETAILS

Day Care Type Full Day Care  
Setting Name Willow Park Montessori Day Nursery  
Setting Address 19 Glenlyon Road  
Eltham  
London  
SE9 1AL

### REGISTERED PROVIDER DETAILS

Name Willow Park Nurseries Limited 03717003

### ORGANISATION DETAILS

Name Willow Park Nurseries Limited  
Address 13 Glenesk Road  
Eltham  
London  
SE9 1AG

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Willow Park Montessori Day Nursery is a privately owned and managed nursery, that has been registered since 1992. It operates from a large house in a residential street in Eltham. The areas used to care for children include 4 group rooms, and a room on the first floor which is used for sleep and is also used by visiting teachers for small group work. There is also a garden which is suitable for play. The premises is solely used by the nursery.

The nursery is registered to provide 28 places for children aged two - five years. The nursery does not provide places for funded three and four year old children. Children can either attend on a full time or part-time basis. Grouping within the nursery takes account of the needs of children. The children under 3 years are divided into two groups and the 3-5 year olds are together in the largest group room.

The nursery follows the Montessori methods of teaching and French lessons are offered to children.

The nursery operates from 08.00-18.00 Monday-Friday 48 weeks of the year.

There is a baby unit owned by the same proprietor in the same locality.

### How good is the Day Care?

Willow Park Montessori nursery provides satisfactory care for children.

The premises are clean and well-maintained, They provide a warm, welcoming and child-friendly environment for children and their parents.

Most of the required documentation is kept in good order and confidentiality is maintained. There are some aspects of the health and safety that need to be addressed to ensure all staff are sufficiently aware of safety measures and consistently practice good hygiene standards for young children.

Children receive a healthy balanced range of meals and snacks and regular drinks throughout the day in accordance with parents wishes, and special dietary needs are catered for.

There are effective methods of managing children's behaviour worked out in

consultation with parents. Children receive positive reinforcement in the form of expressed praise and recognition for efforts and as a result children behave well. The nursery has a very good range of toys and equipment. Activities and resources include those which promote the 'Montessori philosophy' and equality of opportunity including special needs. Staff plan activities in advance to ensure that all areas of the curriculum are covered. They provide children with opportunities to enjoy a variety of activities which enhance their overall development. Staff interact well with the children and question them appropriately to extend their knowledge.

Partnership with parents is good. Information is displayed and parents are invited to twice yearly meetings. They are kept regularly informed about nursery activities and their children's progress.

### **What has improved since the last inspection?**

At the last inspection there were a number of actions agreed:

- 1.To carry out risk assessments. These are now being completed.
- 2.To ensure a named staff member of behaviour management, who is now appointed.
- 3.To ensure that mops and buckets are stored away from toilet area. This has been addressed.
- 4.To ensure that the tank of frogs spawn and wormery are inaccessible to unsupervised children. Both the containers have been covered.
- 5.To devise an operational plan as set out in Ofsted National standards. This has been completed
- 6.To ensure that recruitment practices comply with current employment and equal opportunities legislation. Adverts are placed in a variety of sources to comply with equal opportunities.
- 7.To obtain a copy of the Code of practice for SEN and a copy of the Area Child Protection Committee(ACPC) guidelines. Copies of the ACPC guidelines and the SEN code have been obtained and all staff inducted introduced to policies.
- 8.To ensure that the complaints procedure includes details of Ofsted. This has been added.
- 9.To ensure that children's hands are washed prior to eating and hazardous substances be removed from toilet area. This has been addressed.
- 10.To ensure that all necessary staff records are maintained. One new staff members records are yet to be completed.
11. To devise a policy regarding taking children on outings. This is now in place.

12. To ensure that all necessary records regarding the administration of medication to children and reporting of accidents are maintained appropriately using ink and accurately recorded details. This has been addressed.

13. To obtain and comply with advice from the FSO regarding the use of the first floor room for sleep. This remains outstanding regarding seeking advice from the fire safety officer that concerns sleeping children on the first floor.

#### **What is being done well?**

- There is a wide range of resources readily available to children and the organisation of equipment encourages children to make their own choices.
- Staff interact well with children using appropriate challenges to extend children's learning
- Staff consistently manage children's behaviour in a positive manner, using praise to re-enforce good behaviour.

#### **What needs to be improved?**

- the completion documentation for vetting newly appointed staff
- the sleep arrangements in accord with outstanding actions.
- the staff awareness of health and safety issues.

#### **Outcome of the inspection**

Satisfactory

#### **CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

#### **WHAT NEEDS TO BE DONE NEXT?**

#### **The Registered Person must take the following actions by the date shown**

Std	Action	Date
2	must ensure there are procedures for lost and uncollected children.	20/06/2004

**The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
1	ensure that there are effective procedures in place for checking that staff are suitably qualified and/or experienced to work with children;
4	ensure that outstanding actions are addressed regarding sleep room location;
6	conduct a more frequent review of Health and Safety Policy and include stairwells in risk assessment and identifying action to be taken to minimise identified risks (fire safety/tripping hazard);
7	ensure good hygiene practices are in place regarding pet hygiene and kitchen utensils.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*