



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN 218450

### INSPECTION DETAILS

Inspection Date 10/08/2004  
Inspector Name Jayne Lyons

### SETTING DETAILS

Day Care Type Full Day Care  
Setting Name Little Oaks Nursery  
Setting Address Oakley House  
544 Etruria Road  
Newcastle  
Staffordshire  
ST5 0SX

### REGISTERED PROVIDER DETAILS

Name Little Oaks Day Nursery Ltd

### ORGANISATION DETAILS

Name Little Oaks Day Nursery Ltd  
Address 27 Grindley Lane  
Stoke-on-Trent  
Staffordshire  
ST3 7LN

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Little Oaks Day Nursery opened in 1998. It operates from seven rooms in two converted buildings in Basford. The nursery serves the local area.

There are currently 71 children from 0 to 8 years on roll. This includes 12 funded 3 year olds and 8 funded 4 years olds. Children attend for a variety of sessions.

The group opens five days a week all year round. Sessions are from 07:30 until 18:30.

There are 18 part time and full time staff who work with the children. Over three quarters of the staff have early years qualification to NVQ level 2 or 3. There are two members of staff who are currently working towards a recognised early years qualification. The setting receives support from a teacher from the Early Years Development and Childcare Partnership.

### How good is the Day Care?

Little Oaks Day Nursery provides satisfactory care overall. The provision has procedures in place to ensure staff have a consistent approach to their work. Regular meetings are held. There are mainly well-documented policies and procedures in place. Most requirements for documentation are met. The nursery is well maintained, areas are warm and offer a welcoming environment for parents and children.

High priority is given to health and safety within the nursery. Children are always supervised and staff monitor access to the group at all times. There is the additional safety measure of closed circuit television in operation. Staff implement good health and hygiene procedures which help reduce the spread of infection. Staff work in partnership with parents to meet children's dietary and individual needs well and are in the process of achieving a healthy eating accreditation. Staff demonstrate comprehensive understanding of child protection issues and procedures. However, the written procedure is not fully compatible with the local child protection procedures.

Staff develop positive relationships with children. There are clear routines in place for playing, sleeping and eating. Staff constantly talk and play with children, helping them to learn and have fun. Children are happy, behave well and respond positively

to staff. Effective use is made of the space and an interesting, varied range of activities is planned for the children. There is a suitable selection of easily accessible toys and equipment to help children progress in all areas.

There is an effective partnership with parents and carers. Parents are informed of how the setting operates through newsletters, policies, displays of activities and discussion.

#### **What has improved since the last inspection?**

Not applicable, as there were no actions raised at the previous inspection.

#### **What is being done well?**

- Space is organised effectively to provide children with a warm and welcoming nursery.
- High priority is given to safety. Staff demonstrate an awareness of potential hazards and an ability to reduce the risk to children.
- Healthy eating is encouraged and children are provided with a variety of healthy snacks to demonstrate this. Staff have a good awareness of children's individual dietary needs.

#### **What needs to be improved?**

- the procedures to be followed if a child is uncollected
- the procedures if an allegation of abuse is made against a member of staff
- the arrangements to obtain parental permission to seek medical advice or treatment.

#### **Outcome of the inspection**

Satisfactory

#### **CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

#### **WHAT NEEDS TO BE DONE NEXT?**

<b>The Registered Person must take the following actions by the date shown</b>		
Std	Action	Date
13	Devise and implement procedures to be followed if an allegation of abuse is made against a member of staff.	19/11/2004
14	Devise and implement procedures to be followed in the event of a child not collected.	19/11/2004

<b>The Registered Person should have regard to the following recommendations by the time of the next inspection</b>	
Std	Recommendation
7	Obtain written permission from parents for seeking emergency medical advice or treatment.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*