



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN EY276668

### INSPECTION DETAILS

Inspection Date 29/11/2004  
Inspector Name Jacqueline Oldman

### SETTING DETAILS

Day Care Type Creche Day Care  
Setting Name Club V (Kidsville)  
Setting Address 200 Rayleigh Road  
Thundersley  
Essex

### REGISTERED PROVIDER DETAILS

Name Virgin Active Ltd

### ORGANISATION DETAILS

Name Virgin Active Ltd  
Address Active House, 21 North Fourth Street  
Milton Keynes  
Buckinghamshire  
MK9 1HL

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Club V crèche is one of a chain of crèches run by Virgin Active Ltd. It opened in 2004 and operates from two playrooms, a split-level soft play area and two studios in a newly built leisure centre. It is situated on a main road on the outskirts of Rayleigh. A maximum of 40 children may attend the crèche at any one time. The crèche is open seven days a week all year round. Sessions are from 09:00 until 20:00 Monday to Friday and from 09:00 until 17:00 on Saturdays and Sundays, with children attending for a maximum of two hours.

There are currently 1,165 children from 6 weeks to 15 years on roll. The crèche serves the members of the leisure centre. The setting supports a small number of children who have special needs and who speak English as an additional language.

The crèche employs 15 staff. Seven of the staff hold appropriate early years qualifications. One member of staff is working towards a qualification.

### How good is the Day Care?

Club V (Kidsville) provides satisfactory care for children.

Staff work well as a team; they organise the provision thoughtfully to ensure that children are well cared for in appropriate groupings. They have identified training programmes to develop their knowledge and understanding and to ensure that they have the relevant skills and qualifications. Required staffing levels are maintained at all times and children are confident and relaxed with the adult supervision. Most record keeping, policies and procedures are in line with the National Standards and promote the safe management of the provision.

Children's security is given high regard, with very good collection procedures. Some potential safety risks have not been minimised and a formal no smoking policy is not in place. The staff implement appropriate hygiene practices with the children. Information regarding children's needs is recorded on their registration forms and on the daily signing in sheets. Children are recognised as individuals, with the staff valuing them to help them feel good about themselves. Parents provide their children's snacks and meals. There is an appropriate exchange of information regarding children's specific dietary requirements. Key staff members are aware that they have responsibilities regarding child protection although procedures are in

place, not all staff are aware of them.

Children are offered a wide range of age appropriate play activities and the staff support children effectively. Staff members dedicate their time to the children, listening to their requests and responding positively. Children's individual needs are well met. The behaviour management policy is implemented by staff and is shared with parents.

Staff warmly welcome parents into the setting. They liaise closely with them to ensure that their children's individual needs are met. Parents are not consistently asked to sign accident reports.

#### **What has improved since the last inspection?**

Not applicable.

#### **What is being done well?**

- A good system for registration has been established that effectively demonstrates when children, staff and visitors are present and how staff members are deployed.
- There is a very effective system to ensure the safe arrival and departure of children. The crèche has its own entrance and receptionist. Children and parents are admitted to the crèche via an electronically operated gate.
- The grouping of children has been carefully considered. Play areas have been arranged to allow children a variety of experiences in age appropriate groups. A base area for children aged under three provides a safe and secure area for mobile and non mobile toddlers.
- Staff plan stimulating experiences that are effective in promoting all round development. Children feel secure with staff who know them well and spend time supporting them.

#### **What needs to be improved?**

- safety regarding the medicine balls, electric sockets and bean bags
- the accident book by ensuring all reports are signed
- the availability of the first aid kit
- policies and procedures for no smoking, food, complaints and child protection
- staff awareness of child protection issues
- notification to Ofsted of significant changes or events.

#### **PREVIOUS COMPLAINTS (This section applies only to inspections carried out**

**from September 2004. The complaint record relates to complaints from the last inspection or 1st April 2004 whichever is later.)**

There are no complaints to report.

**Outcome of the inspection**

Satisfactory

**CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

**WHAT NEEDS TO BE DONE NEXT?**

**The Registered Person must take the following actions by the date shown**

Std	Action	Date
14	Make sure Ofsted are notified of significant changes or events. This refers to staff changes.	20/12/2004

**The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
6	Make sure that hazards to children on the premises are minimised. (This refers to the damaged bean bags, medicine balls and all electric sockets being made safe or inaccessible.)
13	Establish a system to make sure all staff are aware of child protection issues and are able to implement the policies and procedures in the absence of the designated person.
14	Update records, policies and procedures in line with the National Standards and their guidance. This refers to standards 7,8,12 & 13 and ensuring that all accident records are consistently signed.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*