



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY279992

INSPECTION DETAILS

Inspection Date 16/03/2004
Inspector Name Margaret Rose Sully

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Happy Days South West Limited Treloggan
Setting Address Treninnick Hill
Newquay
Cornwall
TR7 2SR

REGISTERED PROVIDER DETAILS

Name Happy Days South West Limited 4802038

ORGANISATION DETAILS

Name Happy Days South West Limited
Address F2 Business Park
Treloggan Industrial Estate
Newquay
Cornwall
TR7 2SX

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Happy Days Day Nursery at Treloggan is owned by Happy Days South West Ltd. The nursery operates from a purpose built premises on the outskirts of Newquay town. The nursery serves the local area.

There are currently 44 children on roll, including 5 funded 3 years olds and 1 funded 4 year old. Staff support children with special needs and children who speak English as an additional language, although none attend at present.

The nursery opens five days a week all year round. Sessions are from 8.00 until 18.00.

Five members of staff work with the children, all have early years qualifications or are working towards a recognized early years qualification. The nursery has the support of a teacher from the Early Years Development and Childcare Partnership. The company also employs a teacher responsible for quality, training and induction. The nursery has an EYDCP Quality Assurance award and the company have an Investors in People award.

How good is the Day Care?

Happy Days Day Nursery at Treloggan provides good care for children. Staff have appropriate early years qualifications and management of the nursery is effective, ensuring that children are safe, well cared for and their individual needs met. The premises are warm, welcoming and well organized. All required documentation is in place.

Staff pay careful attention to children's personal hygiene through routine and example, throughout the nursery. Children are provided with healthy, nutritious food and snacks, mealtimes are pleasant, sociable occasions. Children under two have nursery meals or food provided by parents, staff are vigilant that children's individual, dietary needs are addressed. Risk assessments are displayed in each room and these are updated regularly. Staff's knowledge of child protection issues is good.

The nursery has a wide range of resources and equipment. Children are engaged in an interesting and stimulating range of activities which are well planned to give children a balanced, flexible session. Staff spend time with the children listening and talking to them, helping them to develop their knowledge, skills and understanding.

They promote children's self esteem by frequent praise for achievements, behaviour is good and children respect each other and their environment. Children under two have plenty of individual attention from staff and enjoy a variety of appropriate activities, including sensory play.

There are good relationships with parents. Daily discussions with key workers or the manager keep parents informed of their children's progress. Daily diaries for the under twos are kept and shared with parents. There are also opportunities for parents to visit the nursery each half term by appointment. Parents report that they are very pleased with the care the nursery provides for their children.

What has improved since the last inspection?

At the last inspection the nursery agreed to ensure that fire exits were kept clear at all times and to ensure that the lock on the toilet door was safe for children.

Both of these issues have been addressed with fire exits kept clear at all times and the bolt on the toilet door is not accessible to children.

What is being done well?

- Children enjoy a wide range of interesting, stimulating activities and staff support children well.
- Provision for under twos is good. Staff give good attention to meeting children's individual needs in eating, sleeping, daily routines and exchanging information with parents.
- All staff have a calm, positive approach and this promotes the children's good behaviour, children clearly enjoy their time in the nursery.
- Staff are aware of the policies and procedures and these are carried out effectively to ensure the safety and well being of the children.

What needs to be improved?

- the temperature of the hot water in the children's hand basins
- the condition of one of the toilet seats.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
4	Ensure the temperature of the hot water in the handbasins is safe for children and the toilet seat of one of the toilets available to children is hygienic and safe.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.