



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 160622

INSPECTION DETAILS

Inspection Date 19/05/2004
Inspector Name Sandra Laura Bates

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Acorns Nursery
Setting Address Meadhurst Club
Chertsey Road
Sunbury-on-Thames
Middlesex
TW16 7LN

REGISTERED PROVIDER DETAILS

Name Bright Horizons Family Solutions Ltd. 2328679

ORGANISATION DETAILS

Name Bright Horizons Family Solutions Ltd.
Address 2 Crown Court
Crown Way
Rushden
Northamptonshire
NN10 6BS

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Acorn's Nursery is managed by Bright Horizons Family Solutions for BP International. The Nursery occupies purpose built premises set within the grounds of BP's Meadhurst Club. It caters solely for the children of BP staff and their contractors. The Nursery is open from 08:00 until 18:00 Monday to Friday excluding Bank Holidays.

The accommodation is arranged on one level and is divided into two main rooms for under two's and two's to five's respectively, plus associated offices and facilities. There is a small area of integral outdoor play space plus access to adjacent outdoor play facilities which are within the grounds of the Club.

There is a high ratio of staff the majority of whom have a relevant childcare qualification and a current first aid certificate. The setting is accredited to receive nursery funding. There is appropriate support for children with special needs.

How good is the Day Care?

Acorns Nursery provides good quality care for children. The premises are bright and welcoming and provide good facilities for play and rest. The attention to health and safety is very good. The premises are maintained to a high standard with all relevant safety features in place. Children's personal hygiene needs are managed appropriately. A full range of healthy eating menus are provided and special diets are carefully catered. Children enjoy their food and the social inter-action of the shared mealtimes.

Staff make good relationships with children. Children are confident, sociable and settled in their care. Staff plan a wide range of activities which foster early learning and address individual needs. Resources are maintained in good condition and are appropriate for the differing age groups. The Nursery is committed to social inclusion and this is positively reflected in the resources and display materials provided. Staff have realistic expectations of children's behaviour and there are appropriate strategies for managing challenging situations. Children respond well and show respect for the wishes of staff and their peers.

Staff have good understanding of child protection issues, however, some staff members knowledge of referral procedures is not current. Children with special needs are well supported. Staff are well informed and have positive, pro-active

attitudes. Staff relationships are good. Staff understand their individual roles and responsibilities. There is a strong commitment to on-going training to extend and enhance skills and knowledge.

There are good relationships with parents. Feedback is very positive. Parents have a comprehensive range of information about the setting. Information about the children is shared both verbally and in the form of daily diaries and/or communication sheets. On-going input is invited through parental questionnaires and comment forms. All the regulatory documentation is in place and effectively maintained.

What has improved since the last inspection?

There were no issues for action identified at the last inspection.

What is being done well?

- The setting places a very high priority on health and safety. There is a defined management responsibility and regular risk assessments.
- The accommodation and resources are organised to allow children to make choices and to move and explore freely within their designated areas.
- The partnership with parents is very strong and is supported by comprehensive, individual information and on-going communication.
- Children are settled and happy. They are offered appropriate opportunities to learn and develop new skills.
- Staff relationships are good. There is a clear and respected management structure and staff have good opportunities to develop specialisms and individual interests.

What needs to be improved?

- the knowledge and understanding of current child protection referral procedures.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
1	Ensure that there are alternative strategies to eliminate the need to photocopy CRB disclosure forms.
13	Update staff knowledge of current child protection referral procedures.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.