



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN 155064

### INSPECTION DETAILS

Inspection Date 11/08/2004  
Inspector Name Gabrielle Pollock

### SETTING DETAILS

Day Care Type Creche Day Care  
Setting Name Leyton Leisure Lagoon Centre Creche  
Setting Address Plumtree Centre  
Capworth Street  
Leyton  
London  
E10

### REGISTERED PROVIDER DETAILS

Name Greenwich Leisure Limited IP27793R

### ORGANISATION DETAILS

Name Greenwich Leisure Limited  
Address c/o Phil Donnay, Head of Business Administration  
Middlegate House  
1 Seymour Street  
London  
SE18 6SX

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Leyton Leisure Lagoon Centre Crèche is registered to Greenwich Leisure Limited and managed by Leyton Leisure Lagoon Centre. It offers crèche facilities for members of the Leisure Centre and has been operating since October 2000. It is situated in the Leyton area, within easy walking distance of Leyton Midland overground station, the 97, 69, 357 and 257 bus routes and Tesco superstore. It operates from the first floor of the Plumtree Centre and has access to, one main play room, kitchen, children and adult toilet areas. The provision is accessible to wheelchair users.

There are currently 100 children aged from 0 to under 5 years on roll. The group provides support to a number of children who speak English as an additional language.

The crèche opens five days a week, all year round from 09.30 to 15.30 Monday to Thursday and 09:30 to 13:00 on Fridays.

Three full-time staff and two part-time staff work with the children, three of whom hold Early Years qualifications and two hold current first aid certificates.

### How good is the Day Care?

Leyton Leisure Lagoon Centre Crèche offers good quality care for children. Staff are qualified, work well as a team and have developed their knowledge and understanding of childcare issues through training relating to child protection and first aid. The group offer a well-resourced environment with clear individual routines that help children feel secure and settled and allow staff time to play, talk and listen to the children. All records are in place and stored confidentially. The complaints procedure lacked necessary detail.

Staff have a good understanding of health and safety issues and good hygiene practices are evident and encouraged in children. Two staff are first aid trained and clear procedures are in place should a child become ill. The premises are safe and attention is given to children's awareness of potential dangers. Staff have a very good understanding of how to implement equal opportunities in practice and develop children's understanding and respect for differences. A positive inclusive environment is encouraged. Positive behaviour is encouraged in children who respond well to staff guidance. Staff have a sound knowledge of child protection

issues.

Age appropriate play materials and activities are available. Activities and play materials set out are not planned. Staff know the children well and support is given to help them develop. Interaction from staff is good and children mix and play together well.

Parents are given daily feedback on what their child has been doing. The group's policies and procedures are not readily accessible to parents.

#### **What has improved since the last inspection?**

Since the last inspection the group have ensured the person in charge holds a level 3 qualification, provided appropriate hand washing and drying facilities, installed a mixer tap to regulate the temperature of the hot water and ensured sole use of the toilet area during crèche operational hours improving the safety and care of children.

#### **What is being done well?**

- Staff have experience and work well as a team in providing a nurturing, secure environment for the children.
- Interaction with children is good and the children are confident and settled. A variety of activities are easily accessible to children giving them freedom of choice. Children's individual feeding and sleeping routines are implemented.
- Staff have a good understanding of equality issues and a commitment to an inclusive environment for all parents and children.
- Staff have a good understanding of management of behaviour that takes account of children's age and stage of development.
- Staff have good relationships with parents. They work together to ensure consistency in the children's care.

#### **What needs to be improved?**

- the planning and organisation of activities
- the maintenance and written detail of complaints procedure
- the availability of policies and procedures to parents

#### **Outcome of the inspection**

Good

## CONDITIONS OF REGISTRATION

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

## WHAT NEEDS TO BE DONE NEXT?

### The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
3	Devise a system for planning and implementing a more varied range of activities for children, which is appropriate to their stage of development and individual needs.
12	Ensure policies and procedures are readily available to parents at all times.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*