



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY283678

INSPECTION DETAILS

Inspection Date 27/08/2004
Inspector Name Janet Ann Keeling

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Smart Start Day Nursery Ltd (Reg 18/02/2004) (CPW -AC)
Setting Address Westwood Court
Reay Nadin Drive
Sutton Coldfield
West Midlands
B73 6UR

REGISTERED PROVIDER DETAILS

Name Smart Start Day Nursery Ltd (4974548) 4974548

ORGANISATION DETAILS

Name Smart Start Day Nursery Ltd (4974548)
Address Reay Nadin Drive
Sutton Coldfield
West Midlands
B73 6UR

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Smart Start Day Nursery opened in 2004. It operates from two separate ground floor units located within a retail complex in Sutton Coldfield. One unit provides facilities for babies under two years of age, whilst the second unit provides facilities for children from two to five years. There is access to a fully enclosed outdoor play area. The nursery serves the local and surrounding areas.

There are currently 65 children on roll. This includes 14 funded three and four year olds. Children attend for a variety of sessions. Currently there are no children attending who have identified special educational needs.

The nursery opens five days a week all year round, except for statutory bank holidays and one week at Christmas. Sessions are from 08:00hrs until 18:00hrs.

There are 15 staff who work with the children. Over two thirds of the staff hold suitable early years qualifications, the others are working towards an appropriate qualification. The setting receives support from a teacher / mentor from the Early Years Development and Childcare Partnership (EYDCP).

How good is the Day Care?

Smart Start Day Nursery provides good quality care for children.

Staff provide a very welcoming environment for children and parents. Space and resources are well organised to support children's individual needs. Staff are effectively deployed to ensure the safety and welfare of the children. An excellent range of toys and equipment are provided, they are in very good condition and safe. All policies and procedures are in place which help to support the effective running of the nursery. However, managers should ensure procedures for recording complaints and checking sleeping babies are reviewed.

Staff take positive steps to promote safety within the setting and ensure hazards to children are minimised, ongoing risk assessments are completed. Good health and excellent hygiene practices have been established. Children are encouraged to learn about personal hygiene through established daily routines. Children are provided with healthy meals and snacks and have access to drinking water throughout the day. Staff are aware of children's individual dietary needs and comply with parents wishes. Staff are aware of their child protection responsibilities.

Staff interaction with the children is very good, staff are aware of children's individual needs and treat them with equal concern. Children are happy, confident and play enthusiastically together. Staff provide a balanced programme of interesting and stimulating activities which have regard for children's individual learning needs. Staff ensure children are included in all activities and have equal access to toys and equipment. Staff manage children's behaviour very well, children are encouraged to share toys, take turns with equipment and show respect for each other.

Partnership with parents is good and is effective in supporting children's individual needs. Information is shared daily to ensure parents are kept fully informed of their child's daily activities and progress.

What has improved since the last inspection?

Not applicable, as this is the first inspection.

What is being done well?

- Staff provide a welcoming and stimulating environment where children are happy, confident, sociable and have developed positive relationships with their peer group and adults.
- Staff work hard to provide a balanced programme of interesting activities and play experiences which support children's learning and overall development. Activities enable children to build on knowledge and skills already acquired, activities are both adult-led and child-initiated.
- High priority is given to children's safety, staff are effectively deployed throughout the two units, risk assessments are completed by managers and staff to ensure hazards to children are minimised, children are supervised at all times and effective procedures are in place for the safe arrival and collection of children.
- The qualified cook and assistant cook work well together to provide children with a healthy balanced menu. All meals and snacks are freshly prepared each day and have regard for children's individual dietary needs and comply with parents wishes.
- Staff encourage good behaviour through regular praise and encouragement. Children learn to share, take turns and show consideration for each other. Appropriate strategies are in place to manage children's behaviour. Strategies are sensitive, age appropriate and take into account children's individual needs.
- The partnership with parents is good, supportive and is making a positive contribution to children's learning and progress. Parents and carers are made to feel welcome through personal contact. Verbal interaction, newsletters, notice boards and parents evenings provide good information about daily activities, routines, policies and events in nursery.

What needs to be improved?

- the procedures for checking sleeping babies
- the procedures for recording complaints.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?**The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
6	Ensure sleeping babies are regularly checked and records maintained.
14	Ensure a record of complaints is maintained.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.