



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 122601

INSPECTION DETAILS

Inspection Date 10/12/2004
Inspector Name Helen Deegan

SETTING DETAILS

Day Care Type Creche Day Care
Setting Name Pavilion Sports & Fitness Club Creche
Setting Address Hurst Lane
East Molesey
Surrey
KT8 9DX

REGISTERED PROVIDER DETAILS

Name Pavilion Sports Club

ORGANISATION DETAILS

Name Pavilion Sports Club
Address Hurst Lane
East Molesey
Surrey
KT8 9DX

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Pavilion Sports and Leisure Centre Creche opened in 1993. It operates from three rooms within the Pavilion sports, health and fitness club and provides crèche care for children aged six weeks to five years old.

There are currently 176 children on roll. They attend for a maximum session of two hours and are mainly from the local area. The setting supports children with Special Educational Needs.

Opening hours are 09:15 to 13:30 Monday to Friday, 15:30 to 17:30 Monday and Tuesday and 09:00 to 12:00 on a Saturday all year round with the exception of Christmas day, Boxing day and New Years day.

Five full time and five part time staff work with the children, of these, four have a recognised child care qualification.

How good is the Day Care?

Pavilion Sports and Leisure Centre Crèche provides good quality care for children. A warm, welcoming and well maintained environment is provided and the staff work well together as a team. Staff organise the space and resources effectively so that children's needs are met and a good range of toys and equipment are provided so that children are well occupied. Record keeping is well organised and meets minimum requirements, however there is no lost child policy and the complaints procedure lacks the necessary detail.

All areas of the premises are safe for children, staff maintain cleanliness and promote good hygiene routines. Parents provide snacks and drinks and staff ensure that children can access them at all times. An equal opportunities policy is in place, however there are few resources which provide positive reflection of different race, culture, disability and gender. Staff have a satisfactory understanding of special needs issues and a good understanding of their responsibilities with regard to child protection.

Staff involve themselves in the activities and respond appropriately to children's needs so that they are happy and secure. They manage behaviour effectively and promote good behaviour by verbally praising the children's achievements. They provide written feedback for parents each day.

What has improved since the last inspection?

At last inspection the setting was asked to implement a written child protection statement. A child protection policy is now in place.

What is being done well?

- Staff develop good relationships with the children. They talk and play with them and are responsive to their needs so that they are relaxed and confident.
- Staff manage behaviour consistently using age appropriate strategies and promote good behaviour by praising children's efforts and achievements.
- Staff have a good understanding of their responsibilities with regard to child protection.

What needs to be improved?

- record keeping, with regard to the complaints procedure and lost child policy.

PREVIOUS COMPLAINTS (This section applies only to inspections carried out from September 2004. The complaint record relates to complaints from the last inspection or 1st April 2004 whichever is later.)

There are no complaints to report.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
14	Ensure that a lost child policy is in place and that the complaints

	procedure includes the address and telephone number of the regulator (Ofsted).
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SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.