



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 144329

INSPECTION DETAILS

Inspection Date 22/06/2004
Inspector Name Melissa Tickner

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Tops Day Nursery
Setting Address 1 Carey Road
Wareham
Dorset
BH20 4AX

REGISTERED PROVIDER DETAILS

Name Tops Day Nursery 144329 04/3166/2

ORGANISATION DETAILS

Name Tops Day Nursery
Address 1 Carey Road
Wareham
Dorset
BH20 4AX

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Tops Day Nursery opened in January 2000 by the current proprietor, Cheryl Hadland. It operates in a converted house refurbished as a day nursery. The nursery works with 3 units to accommodate babies, toddlers and children over three. Tops serves the local areas of Wareham, Bournemouth, Swanage, Sandford and surrounding areas.

There are currently 74 children on roll aged from 3 months to 5 years. Children can attend for a variety of sessions. The setting welcomes children with special needs.

The nursery is open all year round from 7.30am - 6.30pm They are registered to accommodate 47 children in total. The nursery is in receipt of funding for three and four year olds.

11 staff work with the children, 9 of whom have early years qualifications and two are working towards them. The Manager is supernumerary and the cook is additional.

How good is the Day Care?

Tops Day Nursery provides good quality care for children.

Children are cared for in a warm, welcoming, child-orientated and friendly environment. Rooms are well organised to meet the needs of the different age groups and good use is made of the available space. The nursery rooms are generally well ventilated, although on occasions, the baby room is too warm. There is a high number of qualified staff who are encouraged to attend training regularly. Staff work very well together as a team, which promotes good morale and a supportive atmosphere. This helps create a caring and friendly environment in which to care for children.

The day is organised to provide children with a variety of interesting activities and experiences, for all age groups. Staff support children's play and learning well and each group plan and provide an appropriate range of activities.

Staff manage children's behaviour well, with clear, consistent and effective methods used throughout the nursery. Good behaviour is valued and encouraged and as a result children are well behaved.

Staff have a good awareness of safety issues and have good systems in place to ensure children are supervised well. High standards of hygiene and procedures to promote this are in place throughout the nursery. A healthy selection of meals and snacks are provided daily, however children are not currently provided with plates or bowls to eat their snack from. Staff have a good awareness of dietary requirements. Staff have a clear awareness of equal opportunities issues but currently children's individual needs are not met consistently throughout the nursery.

There are good systems in place for promoting partnership with parents. Parents are worked with closely and there are effective systems in place to help keep them well informed about their children's care. Paperwork is up to date and well maintained, with a clear set of policies and procedures in place.

What has improved since the last inspection?

At the last inspection, actions were set to ensure parental permission was obtained for emergency treatment and signatures were obtained prior to giving medication. Clear consent forms have now been drawn up for emergency treatment and an effective system for recording the administration of medication, including obtaining prior parental consent has been implemented. This ensures all relevant paperwork regarding medical and medication aspects are in place.

What is being done well?

- Children are happy, stimulated, supported and engaged in a variety of play activities in all rooms. In the baby unit staff meet their needs well and talk to them about what they are doing. The two to three year old age group are also well supported and children enjoy stimulating play and learning opportunities. The pre-school age group enjoy a good range of activities and are confident and happy in their group. Staff engage well with all the children and are supportive in their care and learning needs.
- A warm, welcoming, child orientated and friendly environment is provided for children. Rooms are well organised to meet the needs of the different age groups and good use is made of the available space. Rooms are brightly decorated with children's own work and provide a stimulating and fun environment in which to care for children.
- Staff implement thorough procedures for ensuring a very hygienic environment is provided for children. All staff implement good practices and encourage these with children, such as regular hand washing, the use of paper towels and individual face cloths. All staff throughout the nursery are consistent in the methods used and a good standard of hygiene is maintained as a result.
- Very good methods are in place to manage children's behaviour. Praise and encouragement is used within all age groups. Staff use praise and clapping regularly with the babies and younger children and manners and sharing are encouraged with the older children. Clear, consistent and effective methods are used which promotes a positive and happy environment for all children.

What needs to be improved?

- the temperature in the baby room
- the way food is served and given to children
- systems for ensuring children's individual needs are met consistently.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?**The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
8	Improve the organisation of serving snacks and meals.
9	Ensure children's individual needs are met consistently throughout the nursery with regard to feeding times.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.