



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN 253588

### INSPECTION DETAILS

Inspection Date 06/04/2004  
Inspector Name Katherine Powell

### SETTING DETAILS

Day Care Type Creche Day Care  
Setting Name Spring Harvest  
Setting Address Butlins Family Entertainment Resort  
Roman Bank  
Skegness  
Lincolnshire  
PE25 1UB

### REGISTERED PROVIDER DETAILS

Name Spring Harvest 2724859 1014540

### ORGANISATION DETAILS

Name Spring Harvest  
Address 14 Horsted Square  
Bellbrook Industrial Estate  
Uckfield  
East Sussex  
TN22 1QG

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Spring Harvest is a Christian festival which runs for a three week period each year over Easter. The event has been running since 1987. During the festival the organisers run crèche facilities for the children of adults attending. During the sessions children have the opportunity to take part in activities focusing on the Christian faith.

The two crèche facilities are provided on separate sites. One is for children aged from 3 months up to 5 years. This crèche operates from the Butlins Nursery building, a port-a-cabin, mobile building and 6 chalets. The children are grouped in rooms according to their age. The babies are cared for in the chalets.

The crèche for children aged from 5 to 7 years is held in the Crazy Horse Saloon. Children are placed in groups of approximately 16 children supervised by 2 members of staff. The premises consists of a main hall, office/kitchen area and toilet areas including disabled access. The children have access to an outdoor play area held on one of the basketball courts.

The crèche for 5 - 7 year olds operates each day from 10.00 until 13.00 The crèche for under 5 year olds operates for 3 separate sessions each day. They run from 10.00 until 11.15, 11.45 until 13.00 and 15.45 until 17.00. There are 55 staff with various child care qualifications and experience.

Parents are requested to provide drinks and snacks for children.

### How good is the Day Care?

Spring Harvest provides good care overall for children aged from birth to eight years.

Staff are well organised and are deployed effectively in all areas. They attend induction training before the start of Spring Harvest and hold daily staff meetings. This ensures that staff have a consistent approach to their work and have a sound understanding of the organisation's policies and procedures. Appropriate staffing ratios are provided in each area, consequently children are well supported and supervised. Children with special needs are fully included in all activities.

There are effective procedures in place for ensuring children's safety. Appropriate safety equipment is provided and staff carry out full risk assessment both at the start of the programme and on a daily basis. However, the systems for staff in the chalets

to communicate with others in the main nursery building are ineffective. Good hygiene practices are maintained to prevent the spread of infection. There is a comprehensive range of policies, procedures and written records in place, however, some lack sufficient detail.

The staff have developed positive relationships with the children which helps to foster co-operative attitudes. Staff are caring and sensitive to the individual needs of children and are interested in what they say and do. Children are encouraged to take part in a wide variety of interesting activities which are appropriate to their individual ages and stages of development. Babies receive high levels of individual stimulation. Children's behaviour is managed in a positive, consistent and effective way, using praise and encouragement to promote good behaviour and self-esteem.

Staff have developed an effective partnership with parents and carers. They provide a warm, welcoming environment and share verbal information with parents on a daily basis. They provide parents with useful written information about the programme and the activities that their child will be involved in.

#### **What has improved since the last inspection?**

At the last inspection the provider agreed to: develop the written child protection procedures; improve procedures for completing the accident book; improve procedures for carrying out fire drills in the under 5's crèche and develop the written complaints procedure.

The provider has made satisfactory progress since the last inspection to address the recommendations made. The complaints procedure and child protection policy have been reviewed and both are now in line with requirements as outlined in the National Standards. Both the under 5's and under 8's crèches have carried out at least one fire drill since the start of Spring Harvest and written records were made available for inspection. Procedures for completing the accident book in the under 5's crèche still need improving as relevant information, such as the date and parent signatures, is not always recorded by staff. This will be carried forward as a recommendation from this inspection.

#### **What is being done well?**

- Older children have good opportunities to undertake indoor and outdoor activities. All children are involved in a range of stimulating, age appropriate activities.
- There is a very good range of play equipment provided for the younger children.
- Children with special needs are well supported by qualified, experienced staff. They are fully included in all activities.
- Staff have formed effective relationships with the children and respect their individual needs and abilities. Very good standards of behaviour are maintained.

- The youngest children (3 - 12 months) receive very good care from the staff; their care is warm and consistent and children receive good individual attention and stimulation.

#### **What needs to be improved?**

- communication systems in the chalets (under 5's crèche)
- procedures for completing the accident book (under 5's crèche)
- staff records: to include doctor's name and contact details
- documentation: with regard to information included in the behaviour management and equal opportunities policies.

#### **Outcome of the inspection**

Good

#### **CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

#### **WHAT NEEDS TO BE DONE NEXT?**

##### **The Registered Person should have regard to the following recommendations by the time of the next inspection**

| Std | Recommendation  |
|-----|---|
| 6   | Improve communication systems in the chalets.   |
| 7   | Ensure all entries made in the accident book (under 5's crèche) include necessary details such as date and signatures.  |
| 14  | Review the behaviour management policy, equal opportunities policy and staff records to ensure they contain relevant information and are in line with requirements as outlined in the National Standards. |

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*