



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN EY243390

### INSPECTION DETAILS

Inspection Date 14/04/2004  
Inspector Name Carol Victoria Tyler

### SETTING DETAILS

Day Care Type Creche Day Care, Out of School Day Care  
Setting Name Arches Leisure Centre  
Setting Address Arches Leisure Centre, 80 Trafalgar Road  
Greenwich  
London  
SE10 9UX

### REGISTERED PROVIDER DETAILS

Name Greenwich Leisure Ltd 27793 1PS

### ORGANISATION DETAILS

Name Greenwich Leisure Ltd  
Address Greenwich Leisure Ltd  
Middlegate House, 1 Seymour Street  
The Royal Arsenal  
London  
SE18 6SX

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Arches Leisure Centre Creche opened in 1989. It is run by Greenwich Leisure Limited with day-to-day management given by the leisure centre's manager. It operates from a self-contained area on the first floor of Arches Leisure Centre in the heart of Greenwich. The creche is available for parents and guardians participating in activities in the centre.

There are currently over 200 children from 6 weeks to under 5 years on roll. Children attend for a maximum of 2 hours at any one time.

The creche opens six days a week all year round. Their opening hours are between 09:30 until 15:30 with additional evening sessions available.

Four full-time staff work with the children. Staff have early years qualifications to NVQ level 2 and 3.

Kool Crew holiday playscheme operates from the Arches Leisure Centre and provides an all day service for children between the ages of 5 years to 11 years, however this provision is being re-located to another site within the Greenwich area.

### How good is the Day Care?

Arches Leisure Centre crèche provide satisfactory care for children.

The organisation of the crèche is underpinned by detailed policies and procedures, however minor changes are needed to ensure they meet the National Standards. There is a staff training programme but improvements are needed, in particular, how the supervisor will achieve a level 3 qualification and first aid certificates. The qualified staff team are well organised and use space and resources imaginatively to create a stimulating, orderly and supportive environment for children.

Staff have a high level of awareness of all risks to children's health and safety. They take all reasonable steps to ensure the physical environment is safe and secure paying particular attention to the individual needs of babies. They fully understand the child protection procedures, however the information is not shared with parents.

The crèche have a very good range of toys and equipment for all ages of children attending, many of which reflect equality of opportunity. Staff offer support to children in the activities they choose, they interact well and offer appropriate support,

supervision and encouragement.

Partnership with parents is good and staff make time to update parents when they collect their child. Detailed information about the registration and collection system is given to parents along with a fact sheet about the crèche. Parents who returned questionnaires were very happy with the committed staff team and the provision.

#### **What has improved since the last inspection?**

Not applicable.

#### **What is being done well?**

- High percentage of staff hold a recognised childcare qualification, including caring for babies, this ensures that all children are cared for by adults who have a good understanding of their developmental needs and are able to plan and provide interesting and enjoyable activities which are age appropriate.
- Toys and equipment are carefully chosen and organised so that they are readily available and appropriate for children of different ages.
- The crèche premises are warm and welcoming to children and their parents. Bright informative notice boards are provided in the lobby area and children's work is attractively displayed in all areas.
- Staff create an environment that encourages good behaviour and give high priority to children's health, hygiene and safety. They take all reasonable steps to ensure the physical environment is safe and secure and offer appropriate praise and encouragement as children learn to become self-disciplined.

#### **What needs to be improved?**

- The procedure for updating the child protection statement and sharing it with parents
- the arrangements for staff to obtain first aid certificates and ensuring staff records are readily accessible and available for inspection at all times
- the arrangements for updating the supervisor's qualification to a level 3 appropriate to the post.

#### **Outcome of the inspection**

Satisfactory

## CONDITIONS OF REGISTRATION

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

## WHAT NEEDS TO BE DONE NEXT?

### The Registered Person must take the following actions by the date shown

Std	Action	Date
2	Develop and implement an action plan that sets out how the supervisor will achieve a level 3 qualification.	14/06/2004
7	Ensure that there is at least one member of staff with a current first aid training certificate on the premises at any one time.	14/06/2004

### The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
13	Ensure that the child protection procedure for the creche complies with local Area Child Protection Committee (ACPC) procedures and is shared with parents before admission;
14	Ensure that all records relating to the creche activities are readily accessible on the premises and available for inspection at all times.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*