



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY276600

INSPECTION DETAILS

Inspection Date	16/08/2004
Inspector Name	Jannet Mary Richards

SETTING DETAILS

Day Care Type	Creche Day Care
Setting Name	Bossy Boots Creche
Setting Address	4 Parks Yard Off Silver Street Bury Lancashire BL9 0EX

REGISTERED PROVIDER DETAILS

Name	Miss Donna Louise Jones
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ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Bossy Boots crèche opened in March 2004. It operates from a two storey building in Parks Yard in the centre of Bury.

The crèche accommodation consists of two rooms, one on the ground floor and one on the first floor. There are toilet and kitchen facilities. The crèche provides care for children whilst parents attend courses, the nearby gymnasium and shops.

There are many children in total on roll, some attend regularly, and others only occasionally. Children attend for a variety of sessions. The crèche is open from 09:00 to 18:00 from Monday to Saturday.

Four permanent staff work with the children, of whom three have relevant child care qualifications. The manager/proprietor also has a level 4 NVQ qualification in management.

How good is the Day Care?

Bossy Boots Crèche provides satisfactory care for children.

The provision is well managed and organised. The staff follow policies and procedures well which allows the day to run smoothly.

Documentation relating to the care of the children is well organised and maintained.

The staff get to know the children well. They have effective procedures for settling new children and supporting them to enable the children to feel secure and confident in the crèche environment. They create a very homely atmosphere where the children are relaxed and happy. Children benefit from having access to a good range of toys and activities, though activities for the youngest children who stay for longer sessions are limited. The staff relate well to the children. They interact with them during play and are calm and positive. The children can reach the good quality, well organised toys easily which allows them to choose what they do.

The crèche environment is well maintained and provides a welcoming atmosphere, though there is currently a lack of heating and hot water on the ground floor. The staff supervise the children well and most safety measures are in place.

The staff work well in partnership with parents and carers. They provide them with

good information about policies and ensure that their wishes are respected.

What has improved since the last inspection?

Not applicable.

What is being done well?

- The staff have a very caring approach, they support the children well during play, they talk to them often, and in a positive manner which encourages children's confidence, learning and promotes good behaviour.
- Organisational policies and procedures are clear and well understood by the staff which ensures that they work well in practice to enable the smooth running of the crèche. There are good procedures for the induction of new staff to ensure that they are familiar with operational procedures.
- The staff have created a very relaxed environment where the children settle well and are happy and content.
- Partnership with parents and carers is good. Parents are made to feel very welcome in the crèche.

What needs to be improved?

- the documentation relating to medication, emergency medical treatment and child protection procedures
- the arrangement of furniture in the first floor room and safe storage of medication
- the provision of hot water and heating to the ground floor
- the range of activities for younger children who stay for a long session in the crèche.

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
3	Extend the range of play opportunities for the younger children by providing more opportunities for them to explore different media and materials, such as sand, water, natural materials.
4	Provide adequate heating and hot water facilities to the ground floor area.
6	Ensure that medication is stored safely at all times and that furniture is sited away from the stair well.
7	Request written permission from parents for seeking emergency medical advice or treatment, and ensure that parents sign entries in the medication records to acknowledge when medication has been given.
13	Ensure that the child protection statement includes procedures for dealing with an allegation against a member of staff.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.