



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN 228912

INSPECTION DETAILS

Inspection Date 05/08/2004
Inspector Name Diane Ashplant

SETTING DETAILS

Day Care Type Creche Day Care
Setting Name Wyndley Leisure Centre Playroom(CPW)
Setting Address Clifton Road
Sutton Coldfield
West Midlands
B73 6EB

REGISTERED PROVIDER DETAILS

Name Birmingham City Council Sport & Leisure Dept.

ORGANISATION DETAILS

Name Birmingham City Council Sport & Leisure Dept.
Address Clifton Road
Sutton Coldfield
West Midlands
B73 6EB

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Wyndley Leisure Centre Playroom opened in 1976. It operates on the first floor of the main leisure complex which is situated in Sutton Coldfield, Birmingham. It comprises of one large room which is divided into the main crèche area with integral toilets and nappy changing facilities and a soft play area called Kiddies Kingdom. The provision serves children from the local area while parents/carers use leisure centre facilities and attend clubs.

There are currently children from three months to six years on roll and places are offered on a first come basis. The provision currently supports a number of children with special needs.

The crèche opens every day including weekends throughout the year. Sessions are from 09.00 to 16.00 hrs Monday to Friday and from 10.00 to 13.00hrs on Saturday and Sunday. Children attend for a maximum of ninety minutes with the exception of one session per week lasting two and a half hours. All parents/carers must stay within the leisure complex and grounds.

There are three permanent full/part time crèche staff who work with the children as well as a co-ordinator who oversees the childcare provision. All have early years qualifications to NVQ level 3. They are supported by a regular team of leisure centre assistants.

How good is the Day Care?

Wyndley Leisure Centre Playroom provides satisfactory care for children. The provision offers a welcoming and interesting environment for children where they are well occupied, and which gives re-assurance for parents. Staff are friendly and approachable and children are content in their care. However, action must be taken to ensure the ratio of trained staff is met across the whole provision and that this corresponds to the numbers of children present.

Staff have a good understanding of children's safety and have taken appropriate action to protect them from most potential hazards. They encourage children to develop their own awareness as regards safety and behaviour, particularly when they use the soft play area. There are suitable routines in place to promote children's health and most staff have first aid training as part of the induction process, although consideration could be given to enabling some crèche staff to attend training that is

specific to babies and young children. Drinking water is readily available and children can bring their own drinks and snacks. However, these should be suitably stored.

Children have a varied choice of play activities to choose from and these are well set out and easily accessible. Some can also enjoy challenge and physical play in the soft play area. Staff interact with children and use opportunities for individual attention well, and children are happy and well occupied. There is a balanced selection of resources to support play and development in most areas.

Partnership with parents is open and friendly and staff are approachable so that parents can regularly discuss how their children are getting on. Staff work closely with parents to support and include each child according to their own individual needs. Most of the required documentation is in place, but some still needs to be established and others need further developing.

What has improved since the last inspection?

Since the last inspection improvements have been made as regards nappy changing facilities, security of the crèche and certain documentation. However, further attention is still needed to develop the resources reflecting diversity, to improve policies and attendance and accident recording and to obtain the necessary details and consents for all children using the provision.

What is being done well?

- This is a bright and attractive area for children where they are able to enjoy themselves while parents attend classes.
- There is a good selection of toys and equipment for children to choose from which are well maintained and easily accessible.
- Children are happy and content. Staff know most of the children well and they are comfortable in their care.
- The provision has a positive approach to caring for children's individual needs, including special needs and staff liaise closely with parents to facilitate an easy settling-in period with good attention paid to including all.

What needs to be improved?

- ratio of qualified staff
- attendance recording
- position of hand wash/dry facilities
- food storage
- written policies and procedures
- security of building

- the provision of resources that reflect diversity.

Outcome of the inspection

Satisfactory

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person must take the following actions by the date shown

Std	Action	Date
2	Produce an action plan which demonstrates how the qualification requirement will be met.	23/08/2004
2	Produce an action plan which demonstrates how numbers of children cared for will be consistent with number of staff currently working.	23/08/2004
14	Draw up a statement of the procedure to be followed in the event of a parent failing to collect a child or of a child being lost.	23/08/2004
14	Ensure that all required details and consents are taken before any child is left at the provision and that children's daily arrival and departure times are recorded.	23/08/2004

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
6	Ensure the main crèche door is secure.
7	Make sure hand washing and drying facilities are positioned so that children can access them independently.
7	Ensure that the record of accidents are signed by parents and maintains confidentiality.
8	Ensure that storage of baby milk and children's food complies with Environmental Health guidance.
9	Extend the selection of resources reflecting positive images of gender,

	race and disability.
12	Draw up written procedures for when parents are off site.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.