



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN EY153169

### INSPECTION DETAILS

Inspection Date 12/01/2004  
Inspector Name Linda Close

### SETTING DETAILS

Day Care Type Full Day Care  
Setting Name Leapfrog Day Nursery (Reigate)  
Setting Address Lesbourne Road  
Reigate  
Surrey  
RH2 7JP

### REGISTERED PROVIDER DETAILS

Name Leapfrog Day Nurseries Ltd

### ORGANISATION DETAILS

Name Leapfrog Day Nurseries Ltd  
Address Central Office  
Second Avenue, Centrum One Hundred  
Burton-on-Trent  
Staffordshire  
DE14 2WF

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Leapfrog Day Nursery (Reigate) operates from a converted bus garage which is situated close to Reigate town centre within walking distance of a park, the railway station and the shopping area. The nursery is part of a chain of nurseries run by Leapfrog. Children attending the nursery are drawn from the local community and the surrounding areas.

Children are cared for in ten groups according to their age. The groups use three base rooms which are sub-divided. There are further rooms including a sensory room, an atrium, a kitchen, a milk kitchen, laundry facilities, toilets and nappy changing facilities and an outdoor play area.

The nursery is open from 07:00 to 19:00 every weekday throughout the year closing only for public holidays. There are funded three and four-year-olds on the roll. Thirty-two members of staff share the care of the children. Over 50% of staff are appropriately qualified in childcare. There are also administrative staff and kitchen staff.

### How good is the Day Care?

Leapfrog Day Nursery (Reigate) provides a satisfactory standard of care for children. The person in charge is suitably qualified and experienced. Staff training, recruitment and vetting procedures are appropriate. Registration arrangements are correct and staffing is carefully planned to assure correct ratios of adults to children. The nursery building is generally clean, well maintained and attractive providing a suitable environment that is welcoming to children and their parents. A generally good range of toys and suitable equipment is available and care is taken to offer toys suited to each different age range. All documents are in place according to regulation although contact details for social services are not shown on the child protection policy.

Babies and older children are offered interesting play and learning opportunities. The children are fully involved in their play and staff support them well. All children are included in activities and their differences are acknowledged and valued. Staff are pro-active in ensuring that special needs are identified and appropriate action is taken to help children make progress. Staff manage behaviour well and the children respond happily to their guidance.

Most hygiene and safety issues have been given due consideration. The nursery building is carefully monitored to prevent unauthorised access and this keeps children and staff safe. Staff take prompt and appropriate action if children are unwell. Meals are balanced and varied and care is taken to meet special dietary requirements. Staff have an acceptable knowledge of child protection issues and plans for further training are in hand.

The nursery has established an effective relationship with parents. Staff ensure that children are looked after according to parents' wishes. Parents are welcome to talk to staff each day and a daily record sheet is prepared for every child in the nursery.

#### **What has improved since the last inspection?**

Not applicable.

#### **What is being done well?**

- The majority of documentation, which is clear and complete according to regulation.
- The quality of care provided for children with special needs. Their needs are identified and staff work well with parents to help the children to make progress.
- The organisation of staffing ratios is managed very well. Children are always cared for by sufficient staff. Staff are also encouraged to take part in further training both for their own professional development and to meet the requirements of the children and the nursery as a whole.
- The breadth and quality of information made available to parents is good. Prominent notice boards and newsletters together with daily care sheets ensure that they are kept informed. Staff working with the older children also maintain records of children's progress in relation to early learning goals.

#### **What needs to be improved?**

- safety in relation to helping the staff to keep non-walking babies safe while they are washing their own hands after nappy changes
- an aspect of hygiene in relation to the floor surface in the room for the youngest babies which may be contaminated with bacteria from outdoor shoes
- safety in relation to a coating of film on the inside of the toilet door in 3-5's room which may obscure the view of adults and children entering or leaving this area and could cause accidents
- child protection procedure documents which do not include contact details for social services.

**Outcome of the inspection**

Satisfactory

**CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

**WHAT NEEDS TO BE DONE NEXT?****The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
6	Remove film on the door obscuring view to children and adults entering or leaving toilets in 3-5 room to prevent accidents.
6	Provide a safe place for non-walking babies while staff are washing their hands after nappy changes.
7	Ensure that the floor surface in the room for the youngest babies is kept free from contamination from outdoor footwear.
13	Add duty social services contact details to child protection policy and procedures documents.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*