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Our Reference EY380393

## Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Lorraine Meldrum Sunter, carried out a monitoring visit of your provision on 28/01/2011. This visit follows on from your inspection where the provision was judged to be inadequate.

## **Outcome of the visit**

As a result of our inspection on 11/05/2010, we sent you a welfare requirements notice.

The notice required you to ensure a procedure for dealing with complaints is shared with parents and a record of complaints and their outcome is kept, Safeguarding and promoting children's welfare; obtain parental permission, at the time of the child's admission to the provision, to the seeking of any necessary emergency medical advice or treatment in the future, Safeguarding and promoting children's welfare; keep written records of all medicines administered to children, Safeguarding and promoting children's welfare; ensure a record is kept of any accidents and first aid treatment, Safeguarding and promoting children's welfare; carry out a full risk assessment for each type of outing, Safeguarding and promoting children's welfare.

In addition to the welfare requirements notice you were issued several actions to improve requiring you to take the necessary steps to safeguard and promote the welfare of children by developing an understanding of the safeguarding policy and procedure, Safeguarding and promoting children's welfare; undertake sensitive observational assessment in order to plan and provide experiences to meet young children's individual needs, Organisation; display the certificate of registration, Documentation; ensure a written complaints procedure is in place and made available for parents, procedures for dealing with complaints (this applies to both parts of the Childcare register).

Having considered all the evidence, the inspector is of the opinion that at this time you are making satisfactory improvement overall.





## Overall effectiveness of the improvement and outcomes for children

A third monitoring visit was undertaken on the 28 January 2011. The childminder continues to make satisfactory progress since her last inspection.

The childminder is maintaining up-to-date documentation and records which contribute to children's safety and wellbeing. These are effectively used.

Planning for children's development is supported by the childminder adopting a suitable system to observe and record children's progress. She uses this information to plan challenging activities to help children progress towards the early learning goals. The childminder is currently attending a CACHE level 3 Diploma in Homebased Childcare course and uses the knowledge gained from this to support her practice. She demonstrates a commitment to continued improvement.

Safeguarding still remains an area for improvement. The childminder is not completely secure in her knowledge of this and has yet to update her knowledge of safeguarding children issues.

A further monitoring visit is to take place to assess the childminder's understanding of safeguarding procedures and to ensure the improvement made is sustained.

## **Next steps**

Having considered all the evidence the inspector is of the opinion that at this time:

• The childminder has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your childminding service. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI

S.P. Crayery

National Director, Inspection Delivery