



Fredericks Creche & Kids Club

Inspection report for early years provision

Unique Reference Number 127197

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Inspector Claire, Alexandra Parnell

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Type of inspection Childcare

Type of care Out of School care, Crèche

ABOUT THIS INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality of childcare and, if applicable, of nursery education. The inspection was carried out under Part XA Children Act 1989 as introduced by the Care Standards Act 2000 and, where nursery education is provided, under Schedule 26 of the School Standards and Framework Act 1998.

This report details the main strengths and any areas for improvement identified during the inspection. The judgements included in the report are made in relation to the outcomes for children set out in the Children Act 2004; the National Standards for under 8s day care and childminding; and, where nursery education is provided, the *Curriculum guidance for the foundation stage*.

The report includes information on any complaints about the childcare provision which Ofsted has received since the last inspection or registration or 1 April 2004 whichever is the later.

The key inspection judgements and what they mean

Outstanding: this aspect of the provision is of exceptionally high quality

Good: this aspect of the provision is strong

Satisfactory: this aspect of the provision is sound

Inadequate: this aspect of the provision is not good enough

For more information about early years inspections, please see the booklet *Are you ready for your inspection?* which is available from Ofsted's website: www.ofsted.gov.uk.

THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are satisfactory. The registered person meets the National Standards for under 8s day care and childminding.

WHAT SORT OF SETTING IS IT?

Fredericks Crèche and Kids Club has been operating since 1993. The two groups run at the Leisure Centre. The Crèche has access to two activity rooms and a small enclosed outdoor area. The Kids Club has the use of the squash courts or the dance studio, and use of the tennis courts

There are currently 97 children on roll for the crèche. The Crèche and Kids Club caters for members of the Leisure Club or guests at the adjacent hotel. The Crèche is generally open for six days a week, from 09:00 until 15:00, Monday to Friday and 09:00 until 13:00 on Saturday. The Kids Club runs from 09:30 until 11:30 during

school holidays.

An established team of part time staff work with the children in the Crèche and the majority have early years qualifications. The Kids Club is run by Leisure Centre staff with a Supervisor who has an appropriate qualification.

THE EFFECTIVENESS OF THE PROVISION

Helping children to be healthy

The provision is satisfactory.

Children learn about the importance of personal hygiene, such as washing hands and blowing noses, due to the support and explanation given by staff. Children can use the toilets independently but do not have any privacy, limiting their dignity, as the toilets are open to public view from other crèche users. Appropriate procedures are in place for nappy changing, diminishing the possibility of cross-infection.

Good procedures are in place for the recording of accidents that occur in the nursery. Children are dealt with sensitively with cuddles and reassurance. Medication is administered safely, in accordance with parental information and consent, particularly towards the care of children with special needs. Therefore, their ongoing health needs are promoted.

Children are encouraged to eat healthily at lunchtime, making choices from healthy options of food. However, healthy choices are not always available to children at snack time. Children have access to drinks throughout their time at the crèche. Children's dietary requirements and specialist feeding needs are catered for well by knowledgeable staff.

Children have access to regular opportunities of physical play, both in and out of doors. Children use equipment and space well, extending their developing skills further with relevant support from the staff. Staff give particular sensitive support to children with special needs.

Protecting children from harm or neglect and helping them stay safe

The provision is satisfactory.

Children play in a bright, clean and well maintained environment. Staff carry out daily risk assessments to ensure the provision continues to promote safety for children. Clear procedures are in place and continuing to be developed to ensure children are kept secure within the premises.

Children's toys and resources are continuously checked to ensure that they are safe and appropriate for the age and stage of the children attending. Children safely access their choice of activity from a well resourced provision.

Clear procedures are followed by staff to ensure children can be evacuated from the building in an emergency. Children are never taken off site, therefore, procedures for

outings are not necessary. Children are supervised well, without diminishing their independence.

Children's welfare is promoted well due to the staff's knowledge and understanding of keeping children safe from harm through rigorous child protection procedures.

Helping children achieve well and enjoy what they do

The provision is good.

Children can access a good range of activities, resources and equipment according to their level of ability. They have opportunities to play both indoors and outdoors, extending their experiences of play in different environments. They make decisions for themselves as to what to play with, for how long and who to play with. Staff develop this confidence by letting the children lead the play, by giving enthusiasm and encouragement to the children, to participate in all types of play with other children or by themselves.

Although staff are aware of children's individual stages of development, they do not use Birth to three matters framework to promote their ongoing development.

Children are very settled and content in the crèche's care due to the familiar surroundings and familiar staff who care for them. Staff use relevant information about the children, gained from the parents, to offer care that reflects their individual needs. Children receive cuddles and kisses from the staff to reassure and build close relationships with the children. Older children in the Kid's Holiday Club are encouraged to help plan their session through discussion and negotiation, therefore, encouraging relationships with their peers.

Helping children make a positive contribution

The provision is satisfactory.

Children are valued and respected for their individuality. Staff use information about the children to offer them the care that they need. However, staff do not always have relevant information recorded, to share with each other, to ensure continuity of children's personal needs. Children have access to some resources to positively reflect the differences in today's society.

Children with special needs are positively welcomed into the group and are offered a high level of care, according to their particular needs. Staff gain relevant support and information to give specialist care to the children. Staff work closely with the parents and use their expert advice to enhance children's developing needs.

Children learn about right and wrong through celebrations of achievements and successes, and firm reminders of acceptable and unacceptable behaviour. Children are encouraged to play with each other, learning to share and take turns.

Staff build close relationships with parents to enhance the children's self esteem and

confidence in attending the crèche. Parents have access to a good amount of information about child care and parenting skills, to provide continuity of care for the children. The crèche shares information about health issues and illnesses to enhance the partnership between parents and the crèche. Parents can access information about making concerns heard, to the centre and to Ofsted. However, the crèche does not have a complaints record available for parents to view. Clear procedures are in place to ensure children can receive relevant treatment in an emergency if the parents decide to go off site.

Organisation

The organisation is satisfactory.

Children are cared for by staff who have relevant cleared checks, and by a majority of staff who hold relevant Early Years qualifications. Children are never supervised by staff who do not have relevant clearances.

Children are settled, confident and familiar with the routine, and staff taking into consideration individual children's needs. Children's attendance is carefully monitored and recorded to ensure they are cared for by the adequate amounts of staff.

Children's records are stored safely and confidentially. They are only accessible to relevant members of staff and the children's parents, therefore, children's welfare is promoted. Most documentation is available and complete.

Overall, the setting meets the needs of the range of children for whom it provides.

Improvements since the last inspection

At the last inspection the setting was given five recommendations, to improve the child care practice.

All staff have attended child protection training and are fully aware of the local systems in place to promote children's welfare.

Some staff have attended special needs training. They use specialist and parental information to meet the needs of children attending with special needs.

The crèche has some resources that portray positive images of today's society, such as books and posters. Therefore, children can positively learn about the people's differences.

The crèche still does not have a system in place to allow children dignity and privacy when using the toilets. Staff have discussed the issue and made safety, and independence a priority in the use of the bathroom. After discussion, staff are aware of the need for children to use the toilets in privacy to enhance their dignity and independence. Staff agreed to provide a screening system to allow privacy.

Full procedures are in place to promote the safe administration of children's

medication. Parents provide written information and give relevant consent. Training and relevant information is shared when administering specialist treatment to children.

Complaints since the last inspection

There have been no complaints made to Ofsted since the last inspection. The provider is required to keep a record of complaints made by parents, which they can see on request. The complaints record may contain complaints other than those made to Ofsted.

THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are satisfactory. The registered person meets the National Standards for under 8s day care and childminding.

WHAT MUST BE DONE TO SECURE FUTURE IMPROVEMENT?

The quality and standards of the care

To improve the quality and standards of care further the registered person should take account of the following recommendation(s):

- update the complaints procedures in line with recent regulations
- develop a system to promote the use of Birth to three matters framework in promoting the ongoing development of young children
- provide dignity and privacy for children in the toilet area
- offer children healthy options of snacks

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