



## World's End Under Fives Centre

Inspection report for early years provision

<b>Unique Reference Number</b>	105753
<b>Inspection date</b>	05 December 2005
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<b>Registered person</b>	World's End Under Fives Centre
<b>Type of inspection</b>	Childcare
<b>Type of care</b>	Crèche

## ABOUT THIS INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality of childcare and, if applicable, of nursery education. The inspection was carried out under Part XA Children Act 1989 as introduced by the Care Standards Act 2000 and, where nursery education is provided, under Schedule 26 of the School Standards and Framework Act 1998.

This report details the main strengths and any areas for improvement identified during the inspection. The judgements included in the report are made in relation to the outcomes for children set out in the Children Act 2004; the National Standards for under 8s day care and childminding; and, where nursery education is provided, the *Curriculum guidance for the foundation stage*.

The report includes information on any complaints about the childcare provision which Ofsted has received since the last inspection or registration or 1 April 2004 whichever is the later.

### The key inspection judgements and what they mean

*Outstanding: this aspect of the provision is of exceptionally high quality*

*Good: this aspect of the provision is strong*

*Satisfactory: this aspect of the provision is sound*

*Inadequate: this aspect of the provision is not good enough*

For more information about early years inspections, please see the booklet *Are you ready for your inspection?* which is available from Ofsted's website: [www.ofsted.gov.uk](http://www.ofsted.gov.uk).

## THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.

### WHAT SORT OF SETTING IS IT?

The Crèche facility at World's End Under Fives Centre was registered in 1989. It is located in the World's End Estate in Chelsea, in the London Borough of Kensington and Chelsea. It operates from one room within the purpose built Under Fives Centre which can be adapted for wheel chair users. There is shared use of a safe enclosed outdoor area.

It serves children from the local community. Some places are reserved for children who may be referred by the Local Health and Social Workers. The Crèche runs all

year round including school holidays. The fixed sessions are run on Mondays, Tuesday, Thursday and Fridays from 13:00 to 15:15. There are currently 18 children on roll; 4 children have English as an additional language. There are currently no children attending with special needs.

Two full time and two part time staff work with children. All staff have early years childcare qualifications.

## **THE EFFECTIVENESS OF THE PROVISION**

### **Helping children to be healthy**

The provision is good.

Children play in a clean environment where they learn the importance of good personal hygiene. Effective daily routines and staff's own good practice prevent cross infection. For example, children wash their hands after using the toilet. This encourages good practice from an early age. There are good systems in place to ensure children who require medication receive the correct dose.

Snack times are social occasions and children eat well. For snack they eat a variety of healthy food. For example, fresh and dried fruit that helps to develop healthy eating habits. There is a jug of water provided for children to drink from as and when needed. However, it is on a high shelf which children are unable to reach; consequently, opportunities are missed for them to drink freely as and when required.

All children benefit from daily access in the outdoor area. Children's physical skills are very good. They are competent when using the climbing frame and move under and over with ease. Younger children are helped by staff to gain more confidence when learning new skills. Children's fine motor skills are developing well. They use small tools confidently and show good control when using scissors and painting pictures.

### **Protecting children from harm or neglect and helping them stay safe**

The provision is good.

Children arrive happily and settle well. The crèche is warm, clean and welcoming. There are lovely displays of children's work on the walls. This shows staff value children's contributions. Children benefit from playing in a spacious well-organised environment. This enables them to move around safely inside and out of doors. They have easy and safe access to a very good range of toys and resources appropriate to their age. Staff check toys and resources on a weekly basis to ensure they are safe for children to use.

The security of the setting is very good. There is an entry phone system. This ensures children cannot leave the nursery unsupervised and nobody can enter the provision without staff's knowledge. Children enjoy their play in a safe and secure environment indoors and out. Staff supervise children closely when they are playing outdoors. Children benefit from staff undertaking regular risk assessments to identify

any potential hazards. This helps to ensure children's safety.

Staff have a good understanding of the signs and symptoms of abuse. This means the staff can act in the child's best interest. Staff know to report any concerns to a senior member of staff. This promotes and safeguards children's welfare.

### **Helping children achieve well and enjoy what they do**

The provision is good.

Children are happy, confident and relaxed. They readily approach staff for support indicating good trusting relationships. Staff encourage children to play together and share. Lots of praise and encouragement develops children's self-esteem. All children enjoy plenty of opportunity to develop their social skills. For example, they sit together at snack time and enjoy singing action songs where they negotiate and co-operate effectively. Staff are beginning to use the Birth to three matters framework to plan suitable activities for children under three. Children of all ages are interested in their play, for example, some children poured water into containers at the water tray, others enjoyed making cakes with the play dough. Children are supported by staff to help them with their activities.

Staff create a stimulating environment where children's work is beautifully displayed. This shows children's work is valued and gives them a sense of belonging. Relationships are good. Children are well motivated and enjoy new challenges. They concentrate well at self chosen activities. Children feel confident enough to approach adults within the crèche and are keen to show what they can do.

There is a very good settling in policy that works in practice. Children benefit from sensitive staff who carefully ensure all new children are settled in appropriately with support from their parent according to their individual needs. For example, a new child was helped to feel comfortable and encouraged to become involved in the activities.

There is a well planned programme of activities which help children to enjoy experiences such as listening to stories, exploring the interest table, drawing at the art table and playing in the home corner. Children are able to express themselves creatively through a range of media. They paint, draw and explore messy activities. Children are learning about different cultures and beliefs through well planned topic work and displays that encourage children to explore.

### **Helping children make a positive contribution**

The provision is good.

Staff and children represent a diverse group of people and cultures. Relationships are very good and staff support a non discriminative approach to their work. Staff make good use of the wide range of resources that positively represent children who attend. Children are well engaged in their activities and their individual requirements are well met by the staff. They are treated with kindness and respect.

All children in the crèche are welcomed regardless of their ability. There are very good systems in place to support children who have special needs. Children behave well and are encouraged by staff to be polite and helpful.

The partnership with parents is good. Staff gather the relevant information on the registration form to ensure children are cared for according to parents wishes. Parents and staff work together and share information about children's individual progress and development. Continual assessment and monitoring ensures children's individual needs are fully met. Parents are able to comment on how they see the service for their children through the suggestion/complaints box. There is also an evaluation form for parents to express their views. All parents have access to policies and procedures and the complaints procedure.

## **Organisation**

The organisation is good.

Leadership and management are good. There are good procedures for recruitment and induction that ensure all staff working with children are suitable to do so. The induction programme for all staff before starting at the crèche ensure that they are familiar with policies and procedures. Induction procedures and appropriate policies and procedures work in practice to help develop children's understanding of safety. Space indoors and out is well organised to ensure children gain fully from all activities. Staff deployment is effective and staff work directly with the children at all times.

The small staff team work well together. Clear communication and guidance allows them to provide a well- balanced programme. There are good opportunities for staff training. This helps support staff in their role and ensures they have the latest, most relevant information available.

All mandatory records are well maintained to ensure the safe and effective management of the crèche in order to promote children's welfare. The provision meets the range of needs of the children for whom it provides.

## **Improvements since the last inspection**

At the last care inspection the provider agreed to ensure they inform Ofsted of any staffing changes as soon as possible. Ofsted have been contacted in relation to staff changes by phone and in writing. The outcome for children is improved communication between the crèche and Ofsted.

The provider agreed to ensure that the incident records include a staff signature each time there was an incident. The staff now sign each incident record. This ensures children's health is better protected.

## **Complaints since the last inspection**

There have been no complaints made to Ofsted since the last inspection. The provider is required to keep a record of complaints made by parents, which they can see on request. The complaints record may contain complaints other than those made to Ofsted

## **THE QUALITY AND STANDARDS OF THE CARE**

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.

## **WHAT MUST BE DONE TO SECURE FUTURE IMPROVEMENT?**

### **The quality and standards of the care**

To improve the quality and standards of care further the registered person should take account of the following recommendation(s):

- ensure drinking water is easily accessible to all children.

Any complaints about the inspection or the report should be made following the procedures set out in the leaflet *Building better childcare: Compliments and concerns about inspectors' judgements* which is available from Ofsted's website: [www.ofsted.gov.uk](http://www.ofsted.gov.uk)