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18/06/2010

Cheeky Chums Day Nursery
41-42 South Parade
Mollison Way
EDGWARE
Middlesex
HA8 5QL

Our Reference EY392399

Dear Mr Rakesh Bahadur

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Pauline Nazarkardeh, carried out a monitoring visit of your provision on 23/02/2010. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 27/11/2009, we sent you a welfare requirements notice.

There were two welfare requirements notices and five notices to improve.

These notices required you to improve the quality of care by ensuring that you notify the Local Safeguarding Children Board (LSCB), without delay, of allegations of abuse. The second notice required you to ensure necessary steps to safeguard and promote the welfare of children, in particular all practitioners should have an up-to-date understanding of safeguarding children issues and be able to implement the safeguarding children policy and procedures appropriately.

In addition to the welfare requirement notices, you were also issued with six notices to improve in order to;
record all hours of children's attendance, obtain written parental permission for every child within the setting, to seek any necessary emergency medical advice or treatment in the future, to ensure a qualified first aid member of staff attends all outings, to investigate all written complaints relating to the requirements and notify complainants of the outcome of the investigation within 28 days of having received the complaint. and to make a record of risk assessment, clearly stating when it was carried out, by whom, date of review and any action taken.

A monitoring visit was undertaken on 18 January 2010. It was found that one of the welfare requirement notices had been met. You demonstrated that you know when



to notify the Local Safeguarding Children Board (LSCB) of allegations of abuse. The second notice was in the process of being address. Although staff had attended training to update their knowledge of safeguarding, the procedure in place did not identify the appropriate action to be taken should there be an allegation against a member of staff.

It was also found that four of the notices to improve had been addressed. Systems have been improved to ensure that hours of children's attendance are recorded and in order to obtain written parental permission to seek any necessary emergency medical advice or treatment. You also demonstrated how you would ensure that a qualified first aid member of staff attends all outings and how you would investigate all written complaints and notify the complainant of the outcome of the investigation with 28 days. One notice in relation to risk assessment had not been completed. As a result you were re-issued with a notice to improve in order to make a record of risk assessment, clearly stating when it was carried out, by whom, date of review and any action taken.

A second monitoring visit was carried out on 23 February 2010. It was found that all welfare requirement notices and notices to improve had been met. The provider demonstrated that he has sustained satisfactory progress and therefore the next visit will be a full inspection.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

Overall effectiveness of the improvement and outcomes for children

Overall the progress made since the last inspection is satisfactory. The provider demonstrates that he now knows when to notify the Local Safeguarding Children Board (LSCB) of allegations of abuse. In addition staff had attended training to update their knowledge of safeguarding, the procedure in place for safeguarding now identifies the appropriate action to be taken should there be an allegation against a member of staff. Staff show a growing knowledge of safeguarding and ongoing training is planned to extend this knowledge as well as ensuring that new staff members are fully aware of the nursery's procedures.

All notices to improve have been completed and as a result improvements have been made in promoting children's welfare. Systems have been improved to ensure that hours of children's attendance are recorded and parental permission to seek any necessary emergency medical advice or treatment in now in place for all children. The provider has demonstrated how he will ensure that a qualified first aid member of staff attends all outings. Improvements to the complaints procedure show that the provider is aware how to investigate all written complaints and notify the complainant of the outcome of the investigation with 28 days.

A full written risk assessment for the building is now in place. Recommendations made following visits by health and safety and fire safety officers have also been addressed and included in the risk assessment.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory improvement. The next visit will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in black ink that reads "Sheila Brown".

Sheila Brown HMI
National Director, Inspection Delivery