

Ofsted
National Business Unit
St Ann's Square
Manchester
M2 7LA

Telephone: 0300 123 1231
Fax: 0300 123 3159
Minicom: 0161 618 8524
Email: enquiries@ofsted.gov.uk
Web: www.ofsted.gov.uk



11/02/2010

Sugar Plum Day Nursery
255 West Green Road
Tottenham
N15 5EG

Our Reference 140463

Dear Ms Norma Taylor

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Julie Whitelaw, carried out a monitoring visit of your provision on 05/02/2010. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 08/01/2010, we sent you a welfare requirements notice.

The notice required you to keep a record of risk assessments clearly stating when it was carried out and by whom and ensure these are reviewed regularly.

In addition you were given several actions to improve. You were asked to take steps to safeguard and promote the welfare of children by ensuring that necessary information is obtained from parents in advance of a child being admitted to the provision, and ensure it is available to staff at all times. You were also asked to take necessary steps to safeguard children by monitoring unknown adults in the building. You were asked to ensure staff manage children's behaviour effectively and in a manner appropriate for their stage of development and particular needs. Another action was to meet the requirements for adult: child ratios as set out in Appendix 2. You were asked to ensure that records are kept of the information that has been used to assess suitability to demonstrate to Ofsted that checks have been done. You were also asked to introduce effective systems to ensure close working partnerships between early years practitioners, parents and other agencies to identify and meet the needs of all children. You were required to maintain a daily record of the names of the children looked after on the premises, and their hours of attendance and to ensure all records are easily accessible and available for inspection by Ofsted. The welfare requirement notice and actions were to be met on or before the 4 February.

Two additional actions were given that you are required to meet by 5 March 2010. One was to implement effective planning and organisational systems to ensure that



every child receives an enjoyable and challenging learning and development experience that is tailored to meet their individual needs. The other was to undertake sensitive observational assessment in order to plan to meet young children's individual needs.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making inadequate improvement overall.

To comply with the requirements of the EYFS the registered person must take the following action by the specified date:

- take all reasonable steps to ensure that hazards to children - both indoors and outdoors - are kept to a minimum (Suitable premises, environment and equipment) 16/02/2010
- keep a record of risk assessments clearly stating when it was carried out and by whom and ensure these are reviewed regularly (Suitable premises, environment and equipment) 10/02/2010
- take steps to safeguard and promote the welfare of children by ensuring that necessary information is obtained from parents in advance of a child being admitted to the provision, and is available to staff at all times (Safeguarding and promoting children's welfare) 10/02/2010
- ensure staff manage children's behaviour effectively and in a manner appropriate for their stage of development and particular needs (Safeguarding and promoting children's welfare) 05/03/2010
- introduce effective systems to ensure close working partnerships between early years practitioners, parents and other agencies to identify and meet the needs of all children (Safeguarding and promoting children's welfare) 05/03/2010
- maintain a daily record of the names of the children looked after on the premises, and their hours of attendance (Documentation) 10/02/2010
- implement effective planning and organisational systems to ensure that every child receives an enjoyable and challenging learning and development experience that is tailored to meet their individual needs (Organisation) 05/03/2010
- undertake sensitive observational assessment in order to plan to meet young children's individual needs (Organisation). 05/03/2010

Overall effectiveness of the improvement and outcomes for children

Overall unsatisfactory progress has been made to ensure the safety and well being of children. Risk assessments are not effective and some hazards are not identified. Therefore children's safety is compromised. Children's records do not contain

important information such as contact details for their doctors and what immunisations they have had. This may compromise their health. Children's behaviour is not effectively managed. Staff do not explain to children why certain behaviour is unacceptable or the consequences of actions. Therefore children do not learn appropriate ways to behave. The partnership with parents and other agencies is inadequate. Staff do not effectively share the progress children are making or involve parents in their children's learning and relevant information is not obtained to meet all children's needs. Staff do not take responsibility to record the time of arrival and departure of children. This is still left for the parents to record and on occasions it is not completed which compromises children safety.

Some progress has been made to promote children's safety. A high lock has been fitted to the entrance door into the playroom and visitors are monitored. Staff are now aware of the requirements regarding adult to child ratios and make sure that there are sufficient staff to ensure the ratios are met. A file is in place for each member of staff detailing information that has been used to assess suitability including reference numbers of CRB Disclosures and the date on which they were obtained. Staff ensure that any unchecked staff are never left alone with children. All the required records were accessible and available for inspection.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made inadequate progress in addressing the points for improvement and this visit has raised serious concerns about aspects of welfare and/or learning and development. The next visit will be a further monitoring visit.

If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in black ink that reads "Sheila Brown".

Sheila Brown HMI
National Director, Inspection Delivery