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01/03/2010

Cheeky Chums Day Nursery  
41-42 South Parade  
Mollison Way  
EDGWARE  
Middlesex  
HA8 5QL

Our Reference EY392399

Dear Mr Rakesh Bahadur

### **Outcome of monitoring visit for provision judged as inadequate**

An Ofsted inspector, Pauline Nazarkardeh, carried out a monitoring visit of your provision on 18/01/2010. This visit follows on from your inspection where the provision was judged to be inadequate.

### **Outcome of the visit**

As a result of our inspection on 27/11/2009, we sent you a welfare requirements notice.

As a result of the inspection you were issued with two welfare requirements notices and five notices to improve.

These notices required you to improve the quality of care by ensuring that you notify the Local Safeguarding Children Board (LSCB), without delay, of allegations of abuse. The second notice required you to ensure necessary steps to safeguard and promote the welfare of children, in particular all practitioners should have an up-to-date understanding of safeguarding children issues and be able to implement the safeguarding children policy and procedures appropriately.

In addition to the welfare requirement notices, you were also issued with six notices to improve in order to;  
record all hours of children's attendance, obtain written parental permission for every child within the setting, to seek any necessary emergency medical advice or treatment in the future, to ensure a qualified first aid member of staff attends all outings, to investigate all written complaints and notify relating to the requirements and notify the complainant of the outcome of the investigation with 28 days of having and to make a record of risk assessment, clearly stating when it was carried out, by whom, date of review and any action taken, in particular risk assessments should cover anything with which a child may come into contact.



A monitoring visit was undertaken on 18 January 2010. It was found that one of the welfare requirement notices had been met. You demonstrated that you know when to notify the Local Safeguarding Children Board (LSCB) of allegations of abuse. The second notice was in the process of being address. Although staff had attended training to update their knowledge of safeguarding, the procedure in place did not identify the appropriate action to be taken should there be an allegation against a member of staff.

It was also found that four of the notices to improve had been addressed. Systems have been improved to ensure that hours of children's attendance are recorded and in order to obtain written parental permission to seek any necessary emergency medical advice or treatment. You also demonstrated how you would ensure that a qualified first aid member of staff attends all outings and how you would investigate all written complaints and notify the complainant of the outcome of the investigation with 28 days. One notice in relation to risk assessment had not been completed. As a result you were re-issued with a notice to improve in order to make a record of risk assessment, clearly stating when it was carried out, by whom, date of review and any action taken, in particular risk assessments should cover anything with which a child may come into contact with.

A further monitoring visit is to take place to ensure that you are able to continue make the necessary improvements and to maintain improvements already in place.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

To further improve the early years provision the registered person should:

- ensure necessary steps to safeguard and promote the welfare of children, in particular all practitioners should have an up-to-date understanding of safeguarding children issues and be able to implement the safeguarding children policy and procedures appropriately (Safeguarding and promoting children's welfare) 08/02/2010
- make a record of risk assessment, clearly stating when it was carried out, by whom, date of review and any action taken, in particular risk assessments should cover anything with which a child may come into contact (Suitable premises, environment and equipment) 08/02/2010

### **Overall effectiveness of the improvement and outcomes for children**

Overall the progress made since the last inspection is satisfactory. The two welfare requirements notices have resulted in improvements. The provider demonstrated that he now knows when to notify the Local Safeguarding Children Board (LSCB) of

allegations of abuse. The second notice is in the process of being address. Although staff had attended training to update their knowledge of safeguarding, the procedure in place does not yet identify the appropriate action to be taken should there be an allegation against a member of staff.

The majority of the notices to improve have been completed and as a result improvements have been made in promoting children's welfare. Systems have been improved to ensure that hours of children's attendance are recorded and parental permission to seek any necessary emergency medical advice or treatment is now in place for all children. The provider has demonstrated how he will ensure that a qualified first aid member of staff attends all outings. Improvements to the complaints procedure show that the provider is aware how to investigate all written complaints and notify the complainant of the outcome of the investigation with 28 days.

The written risk assessment for the building is well underway and the provider is using the knowledge of fire and health and safety experts to advise him on the implementation of this within the setting.

A further monitoring visit is to take place to ensure that the provider is able to continue making the necessary improvements and to maintain improvements already in place.

### **Next steps**

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in black ink that reads "Sheila Brown".

Sheila Brown HMI  
National Director, Inspection Delivery