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18/12/2009

Kidz Adventure Zone
Unit C
2 Coburg Road
Wood Green
N22 6UJ

Our Reference EY376317

Dear Mrs Chinyama Okunuga

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Heather Allen, carried out a monitoring visit of your provision on 15/12/2009. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 23/11/2009, we sent you a welfare requirements notice.

There were three welfare requirements notices and 16 improvement notices set, which required the provider to improve the provision. The provider was also not complying with the conditions of their registration as they were looking after children under the age of five years and are registered to care for children from five years to under eight years. The provider was not complying with the welfare requirement (Safeguarding and promoting children's welfare), in that staff did not all have a knowledge of how to implement the safeguarding policy and procedures, including the procedure to be followed in the event of an allegation being made against a member of staff, and children were not provided with balanced meals in adequate quantities. The provider was also not complying with the welfare requirement (Suitable people), in that there was no deputy who was able to take charge in the absence of the manager.

Additionally, the provider was sent a notice to improve (Suitable people) which required the provider to ensure that at least one member of staff on duty holds a Level 3 qualification, that all staff are suitably qualified and trained, have regular appraisals and are effectively deployed to ensure adequate supervision of children.

With regard to the welfare requirement (Safeguarding and promoting children's welfare), the provider was given seven notices to improve. These required the provider to ensure that adequate drinking water is available at all times, that staff have an awareness and understanding of effective ways to manage children's



behaviour and that procedures are implemented to be followed in the event of a child going missing or a parent failing to collect a child at the appointed time. The provider was also required to take steps to safeguard and promote the welfare of children by maintaining a two-way flow of information with parents and school. In addition, the provider was required to ensure that at least one person with a current paediatric first aid certificate is on the premises and on outings when children are present and that full risk assessments are carried out for each outing, including journeys made when staff bring children to the setting. The provider was also required to ensure that a record of risk assessments is maintained and reviewed regularly (Suitable premises, environment and equipment).

With regard to the welfare requirement (Organisation), the provider was given five notices to improve. These required the provider to ensure there are at least two adults on duty in the setting at any time when children are present and to implement effective systems to ensure the individual needs of the children are met, including undertaking sensitive observational assessments to plan to meet young children's individual needs. In addition, the provider was required to plan and provide experiences which are appropriate to each child's stage of development as they progress towards the early learning goals and ensure there is a balance of adult-led and child initiated activities.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making inadequate improvement overall.

To comply with the requirements of the EYFS the registered person must take the following action by the specified date:

- ensure staff are suitably qualified and trained by means of regular appraisals to identify training needs and making use of the training offered by local authorities and other sources (Suitable people) (also applies to the compulsory part of the Childcare register) 18/01/2010
- conduct a risk assessment and record when it was carried out and by whom. Regularly review the risk assessment, at least once a year and include in the record the date of review and any action taken following a review or incident (Suitable premises, environment and equipment) (also relates to the compulsory part of the Childcare Register) 18/01/2010
- ensure that at least one person with a current paediatric first aid certificate is on the premises and on outings at all times when children are present (Safeguarding and promoting children's welfare) (also relates to the compulsory part of the Childcare Register) 18/01/2010
- implement a procedure to be followed in the event of a child going missing (Safeguarding and promoting 18/01/2010

- children's welfare) (also applies to the compulsory part of the Childcare register)
- implement effective systems to ensure that the individual needs of all children are met (Organisation) 18/01/2010
 - undertake sensitive observational assessments in order to plan to meet young children's individual needs (Organisation) 18/01/2010
 - plan and provide experiences which are appropriate to each child's stage of development as they progress towards the early learning goals (Organisation) 18/01/2010
 - ensure necessary steps are taken to safeguard and promote the welfare of children with particular emphasis on maintaining a two-way flow of information with parents and school (Safeguarding and promoting children's welfare) 18/01/2010
 - take action as specified in the early years section of the report 18/01/2010
 - take action as specified in the early years section of the report 18/01/2010

Overall effectiveness of the improvement and outcomes for children

The provider is now meeting the conditions of registration and is aware that the provision cannot care for children under the age of five years unless they apply for a variation to change the ages of the children they are registered to care for. The provider was asked to ensure that staff understand and are able to implement the safeguarding policy and procedures appropriately, including the procedure to be followed in the event of an allegation being made against a member of staff. Child Protection training is being arranged for all staff and all staff have signed to say they have read and understand the health and safety handbook, which includes the safeguarding policy and procedure. However, not all staff are sure of the procedure to be followed in the event of an allegation being made against a member of staff. The provider was asked to ensure that children are provided with balanced meals in adequate quantities and also that adequate drinking water is available at all times, and this is in place. Additionally the provider was required to have a deputy in post who is able to take charge in the absence of the manager and also to ensure that at least one member of staff on duty holds a Level 3 qualification at all times. The provider has recruited a new member of staff with a Level 3 qualification who is due to start in the setting in the New Year.

Additionally the provider was asked to carry out regular appraisals with all staff to ensure that training needs are identified and that staff are suitably qualified and trained. The provider has already carried out some staff appraisals and identified training needs. The local authority has been contacted and is arranging training dates for staff, including Child Protection and first aid training, as well as training in the Early Years Foundation Stage. The provider was also asked to deploy staff effectively so that there is adequate supervision of children and also to make sure there are at least two adults on duty in the setting at any time when children are

present. The manager and another adult are now present at all times when children are in the setting and staff are deployed to meet the individual needs of children, including escorting children to the toilet.

The provider was also asked to ensure that staff have an awareness and understanding of effective ways to manage children's behaviour. Staff are encouraged to be good role models and to give children clear explanations as to why behaviour may or may not be acceptable. In addition, the provider was asked to implement procedures to be followed in the event of a child going missing or a parent failing to collect a child at the appointed time. There is still no procedure in place in the event of a child going missing due to the short time span since the inspection, but the provider has plans to put this in place and also to update the procedures to be followed in the event of a parent failing to collect a child at the appointed time. The provider was asked to take steps to safeguard and promote the welfare of children by maintaining a two-way flow of information with parents and school. This is an area which has still to be addressed, in particular with regard to school. The provision has limited contact with school or children's teachers, as the children are collected from reception and not from their classroom. Children sometimes bring their homework to the setting which does give staff some insight into what children are achieving at school.

Although the provider was asked to ensure that at least one person with a current paediatric first aid certificate is on the premises and on outings when children are present, he is currently unable to meet this requirement until a first aid course is available for staff to attend. The provider has contacted the Local Authority to arrange training for all members of staff as a priority. In addition, the provider was asked to carry out full risk assessments for each outing, including journeys made when staff bring children to the setting and to maintain a record of risk assessments and review this regularly. The provider explained that verbal risk assessments are in place, and he has plans to put these in writing so that staff are fully aware of risks and the need to ensure that essential records and equipment are taken on outings. A record of some risk assessments is in place. The provider plans to update this record to ensure that all risk assessments are recorded and regularly reviewed.

Additionally, the provider was asked to implement effective systems to ensure the individual needs of the children are met, including undertaking sensitive observational assessments, so that staff can plan and provide experiences for young children as they progress towards the early learning goals. Staff undertake limited observations on young children, and these do not cover all areas of learning. They also do not use the observational assessments to plan and provide experiences for young children. For instance, one observation stated that a child enjoyed challenging activities, but staff had not followed this through or planned additional activities for the child. There is no evidence to demonstrate how young children are helped to make progress through the early learning goals. In addition, the provider was asked to ensure there is a balance of adult-led and child-initiated activities. Children have a choice of physical play in the adventure zone and can also participate in quieter activities, such as arts and crafts, games or drawing. They also have opportunities to complete their homework. Staff initiate some activities for children, including some of

the arts and crafts activities and by providing worksheets. However, the activities are similar for all children and there is little adaptation for more or less able children.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made inadequate progress in addressing the points for improvement and this visit has raised serious concerns about aspects of welfare and/or learning and development. The next visit will be a further monitoring visit.

If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in black ink that reads "Sheila Brown".

Sheila Brown HMI
National Director, Inspection Delivery