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18/08/2009

Happy Days
'Karibu'
88 Ashburton Avenue
Croydon
Surrey
CR0 7JF

Our Reference EY289422

Dear Ms Tanja Naldini

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Mandy Mooney / Beryl Witheridge, carried out a monitoring visit of your provision on 13/08/2009. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 10/07/2009, we sent you a notice to improve.

The provider was also issued with notices to improve that required the provider to take action to: keep a record of complaints and subsequent action taken (Documentation) and ensure all staff who are in contact with the children have a relevant enhanced Criminal Records Bureau check appropriate to working with children (Suitable people).

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

Overall effectiveness of the improvement and outcomes for children

A complaint log is now in place and contains the required information. This contains one complaint entry, however, an oversight by the provider has resulted in an additional complaint from 2007 not being recorded. The provider has agreed to include this in the record immediately. A central record showing enhanced Criminal Record Bureau checks are in place for all adults working with the children is maintained. Both records are readily available for inspection.

Overall, the measures taken to improve welfare, learning and development and the leadership and management of the provision have improved outcomes for children. The provider has made satisfactory improvement overall. However, a further monitoring visit will take place in September 2009 to ensure that the Welfare Requirements are being met.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in blue ink that reads "Sheila Brown".

Sheila Brown HMI
National Director, Inspection Delivery