



Chartham Park

Inspection report for early years provision

Unique Reference Number	EY305845
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Inspector	Janet Marie Thouless
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Registered person	The Club Company
Type of inspection	Childcare
Type of care	Crèche

ABOUT THIS INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality of childcare and, if applicable, of nursery education. The inspection was carried out under Part XA Children Act 1989 as introduced by the Care Standards Act 2000 and, where nursery education is provided, under Schedule 26 of the School Standards and Framework Act 1998.

This report details the main strengths and any areas for improvement identified during the inspection. The judgements included in the report are made in relation to the outcomes for children set out in the Children Act 2004; the National Standards for under 8s day care and childminding; and, where nursery education is provided, the *Curriculum guidance for the foundation stage*.

The report includes information on any complaints about the childcare provision which Ofsted has received since the last inspection or registration or 1 April 2004 whichever is the later.

The key inspection judgements and what they mean

Outstanding: this aspect of the provision is of exceptionally high quality

Good: this aspect of the provision is strong

Satisfactory: this aspect of the provision is sound

Inadequate: this aspect of the provision is not good enough

For more information about early years inspections, please see the booklet *Are you ready for your inspection?* which is available from Ofsted's website: www.ofsted.gov.uk.

THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.

WHAT SORT OF SETTING IS IT?

Chartham Park Crèche is one of 5 crèches run by The Club Company. It opened in 2005 and operates from a purpose-built room in a golf and health club. It is situated at the Chartham Park Golf Club on the outskirts of East Grinstead.

A maximum of 26 children may attend the crèche at any one time. It is open each weekday from 08.00 to 18.00 throughout the year.

The facility is used by the children of club members who come from a wide catchment area and attend while their parents are using the club facilities.

The crèche employs 4 staff, all of whom hold appropriate early years qualifications.

THE EFFECTIVENESS OF THE PROVISION

Helping children to be healthy

The provision is good.

Children's health is supported effectively by staff who have a secure knowledge of the crèche's health and hygiene procedures. Children understand the importance of good hygiene practice and wash hands regularly to prevent cross infection. Children who are infectious do not attend which helps prevent the spread of contagious diseases. There is always a staff member in attendance that holds a current first aid certificate. This means they are able to administer first aid in the event of an accident.

Children understand the importance of having regular drinks to maintain good health. Lunchtime is relaxed and sociable with children and staff sitting together. Information on healthy options is provided to parents when providing packed lunches and lunch is stored in refrigerators to prevent spoiling.

Children enjoy physical exercise and learn about the importance of activity in a healthy lifestyle as they join in physical activities such as, ball games and dance.

Protecting children from harm or neglect and helping them stay safe

The provision is good.

Children benefit from playing in a well-organised environment. They show interest in the range of activities on offer and confidently make choices. Children use a range of resources appropriate to their age and stage of development. This ensures that children are provided with suitable and stimulating play opportunities at all times.

Risk assessments are carried to show how the premises are kept safe. This means that staff are competent in identifying and addressing any potential hazards. Staff supervise children closely and children are reminded throughout the course of the day on how to keep themselves safe within the playroom. Effective procedures are in place to ensure children are unable to leave the premises without a suitable adult and that any unvetted person cannot enter unchallenged.

Children's welfare is safeguarded because key staff have completed training in child protection. Staff are aware of what to do should they have any concerns about a child in their care. However, there are no clear procedures in place in the event of an allegation being made against a member of staff.

Helping children achieve well and enjoy what they do

The provision is good.

Children arrive happily and are eager to participate in a variety of activities. Younger children receive lots of cuddles and attention from staff which helps them settle

quickly. Children become independent as they choose between a variety of toys, books and activities, which appeal to all.

Craft activities promote children's imaginations for example, when drawing and colouring pumpkins for Halloween. They listen attentively to stories and delight in the predictable ending. They are becoming confident speakers and talk openly during group activities about forthcoming events, such as a Halloween party. Young children show pleasure when playing with cause and effect toys, and listen and respond with delight to familiar songs and rhymes.

Staff encourage early communication skills by talking to children about what they are doing and showing an interest in their responses. They are effective in supporting children who are less confident and challenge the more able children by encouraging them to think.

Helping children make a positive contribution

The provision is good.

Children are warmly welcomed into the crèche. They are respected as individuals because staff are committed to providing an inclusive learning environment. Children behave extremely well; they learn to share and take turns, to negotiate and work harmoniously together. Children are well supported by staff who offer lots of praise and guidance. Children are treated equally and encouraged to participate in all activities and participate with confidence at their chosen activity. Children with different abilities are welcomed and fully integrated into everyday provision.

Children behave well and are beginning to learn right from wrong because staff reinforce their expectations consistently, for instance when it's kinder to share with others. Children's self-esteem is fostered when staff praise them and recognise their achievements, for example, tidying away and being kind to others.

Parents benefit from the regular exchange of information. Staff happily make themselves available at the beginning and end of session and children benefit from friendly relationships between their parents and staff. Policies and procedures are included in the parents handbook keeping parents update on everyday provision.

Organisation

The organisation is good.

The organisation is good. Children feel comfortable and at ease in the well-organised environment. This means they are confident to initiate and extend their own play and learning. Children receive good support from a team of staff that enjoy their company and know them well helping them feel happy, secure and confident. There are high ratios of staff to children and staff are well deployed at all times.

Children's welfare is promoted because staff use policies and procedures effectively to promote the well-being of children. The crèche has a staff handbook, which

includes full operating guidance and is linked with the National Standards for crèches. Parents complete all necessary documentation because staff follow the guidelines for registration. However, staff attendance is not fully completed which could compromise their safety. Overall, the provider meets the needs of the range of children for who it provides care.

Improvements since the last inspection

Not Applicable

Complaints since the last inspection

There are no complaints to report. The provider is required to keep a record of complaints made by parents, which they can see on request. The complaints record may contain complaints other than those made to Ofsted.

THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.

WHAT MUST BE DONE TO SECURE FUTURE IMPROVEMENT?

The quality and standards of the care

To improve the quality and standards of care further the registered person should take account of the following recommendation(s):

- update present procedures to record staff attendance on a daily basis, showing hours of attendance.
- ensure child protection procedures include procedures to be followed in the event of an allegation being made against a member of staff.

Any complaints about the inspection or the report should be made following the procedures set out in the leaflet *Building better childcare: Compliments and concerns about inspectors' judgements* which is available from Ofsted's website: www.ofsted.gov.uk