

Ofsted
National Business Unit
St Ann's Square
Manchester
M2 7LA

Telephone: 08456 404040
Fax: 08456 40 40 49
Minicom: 0161 6188524
Email: enquiries@ofsted.gov.uk
Web: www.ofsted.gov.uk



19/05/2009

Inglenook Nursery
Inglenook Nursery School
619 Pershore Road, Selly Park
Birmingham
West Midlands
B29 7HA

Our Reference EY231990

Dear Mrs Nadia Dowell-Lee

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Esther Gray, carried out a monitoring visit of your provision on 05/05/2009. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 11/12/2008, we sent you a welfare requirements notice.

The welfare requirements notice required you to: ensure that the safeguarding children policy is in line with Local Safeguarding Children Board guidance and procedures and includes the procedures to be followed in the event of an allegation being made against a member of staff; ensure all staff have an up-to-date understanding of safeguarding children issues and are able to implement the safeguarding children policy and procedure effectively; carry out a full risk assessment for each type of outing, which includes an assessment of required adult: child ratios and demonstrate how it will be reviewed before embarking on each specific outing; implement an effective policy on administering medicines and ensure that it is shared with parents; devise an effective behaviour management policy that includes the management of children that bite others and ensure that it is understood and adhered to by all staff; maintain all records, policies and procedures required for the safe and efficient management of the setting and to meet the needs of all children and ensure that they are explained and accessible to all parents; demonstrate how the suitability of all adults looking after children, or having unsupervised access to them is ensured and demonstrate that risk assessments have been reviewed and cover anything with which a child may come into contact.

A notice of action to improve was also set which required you to demonstrate how you will develop staff's knowledge and understanding to effectively plan and provide experiences which are appropriate to each child's stage of development as they



progress towards the early learning goals.

A monitoring visit was carried out on the 26 January 2009 and a further notice of action to improve was issued which required you to ensure that you promote the good health of children by taking necessary steps to reduce the risk of the spread of infection and cross-contamination. This is with regard to adequate supplies for effective hand washing and arrangements for snack time.

A further monitoring visit was carried out on 11 February 2009 where the inspector found satisfactory progress was being made. However, weakness remained in the risk assessment process and in the recruitment process.

Following our investigation, we issued a notice to improve that asks the provider to: maintain a record of when and by whom the particular aspects identified within the risk assessment will be and/or have been checked and review the systems in place to ensure that practitioners and other people aged 16 or over likely to have regular contact with children (including those living or working on the premises) are suitable to do so; this refers to the interview process and the checks carried out in relation to health and general suitability of the adults.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making good improvement overall.

Overall effectiveness of the improvement and outcomes for children

The owner and staff of the setting have maintained a good steady progress and firm commitment to improving the quality of learning development opportunities for children and improving the welfare of children attending. They have addressed all areas of concern raised within the inspection report and responded cooperatively and diligently to any further recommendations and actions required of them throughout the monitoring process.

All staff have been given opportunities to undergo training and they confirm their feelings of greater confidence in delivering the learning programme and enabling young children to make good progress. This includes an evaluation they are making on planning how best to assess children's progress in their learning journey. Staff have taken part in developing the risk assessment process and are fully aware of the policy requirements of not leaving staff and other adults unattended with children when they have not been checked and vetted by the owner of the setting. The recruitment process is robust with changes made to the interview process and more in depth and personal questions have been included in the interview form. Consequently, children's well-being is safeguarded and they are beginning to make good progress in their learning development.

All policies and procedures have been reviewed and updated. Resources are now

checked regularly and all procedures are monitored by the provider to ensure the standard of care and learning development is being maintained. Progress has been made on self-evaluation and plans for further improvement are continuing at a good pace. Parents and staff have been included in the process and good progress is being made overall in meeting the individual needs of children and families.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made good progress in addressing the points for improvement. The next visit will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in black ink, appearing to read "R Shippam", with a long horizontal flourish extending to the right.

Roger Shippam
Director, Children