

# Five Rivers Leisure Centre

Inspection report for early years provision

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**Unique Reference Number** EY293556

**Inspection date** 28 July 2008

**Inspector** Susan Mann

**Setting Address** Five RiversLeisure Centre, The Butts, Hulse Road, Salisbury, Wiltshire,  
SP1 3NR

**Telephone number** 01722 339966

**E-mail**

**Registered person** Salisbury District Council

**Type of inspection** Childcare

**Type of care** Crèche

## ABOUT THIS INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality of childcare and, if applicable, of nursery education. The inspection was carried out under Part XA Children Act 1989 as introduced by the Care Standards Act 2000 and, where nursery education is provided, under Schedule 26 of the School Standards and Framework Act 1998.

This report details the main strengths and any areas for improvement identified during the inspection. The judgements included in the report are made in relation to the outcomes for children set out in the Children Act 2004; the National Standards for under 8s day care and childminding; and, where nursery education is provided, the *Curriculum guidance for the foundation stage*.

The report includes information on any complaints about the childcare provision which Ofsted has received since the last inspection or registration or 1 April 2004 whichever is the later.

### The key inspection judgements and what they mean

*Outstanding: this aspect of the provision is of exceptionally high quality*

*Good: this aspect of the provision is strong*

*Satisfactory: this aspect of the provision is sound*

*Inadequate: this aspect of the provision is not good enough*

For more information about early years inspections, please see the booklet *Are you ready for your inspection?* which is available from Ofsted's website: [www.ofsted.gov.uk](http://www.ofsted.gov.uk).

## THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.

### WHAT SORT OF SETTING IS IT?

The holiday play scheme operates from the Five Rivers Leisure Centre in Salisbury. It is open from 08.00 until 18.00 during school holidays. The setting is registered to care for 15 children aged from birth to under five years in the crèche, and for 35 children aged between five and under eight years. At present there are 80 on roll under the age of five years and 40 aged between five and under eight years.

Children use the main hall, dance studio, three squash courts, swimming pools, function room and crèche under supervision of staff. They also use the large outdoor areas and adjacent park. There are eleven staff who work with the children including the manager. Of these, ten hold a relevant early years qualification. The setting receives support from the local authority.

### THE EFFECTIVENESS OF THE PROVISION

#### Helping children to be healthy

The provision is good.

Children's good health is promoted well at the holiday scheme club. Staff employ effective routines and procedures to ensure they practise good hygiene. For example, children wash their

hands before they eat their lunch, or after using the toilet to prevent the spread of germs. Parents know not to send their children to the club when they are sick so illnesses do not spread rapidly. Procedures for dealing with any accidents that might occur are well planned and supporting documentation is in place.

Children bring lunches from home. They can have a drink of water whenever they wish. However, sometimes children mix up the available cups, and use one that has been used by another child. This could lead to the spread of infection. Children enjoy plenty of fresh air and exercise when at the club. Older children use the outdoor areas to play. They have great fun in the playground on the cable run and the swings. The youngest children enjoy wandering in and out of the outdoor space as they please. This area is fully enclosed and secure and is adjacent to their crèche room. Indoors, children enjoy a range of physical exercise including swimming and football. Many children express great enthusiasm for these activities.

### **Protecting children from harm or neglect and helping them stay safe**

The provision is good.

Children have lots of space to play in when at the club. They enjoy a wide range of resources that are well maintained and of good quality. The younger children in the crèche play with toys that are clean and presented in low level storage. This means that they can choose what they would like to play with from the inviting selection. Older children use a wide range of games equipment that provide many opportunities for them to have fun.

Children are safe. Staff are vigilant when supervising children outdoors. Written operating procedures for activities and risk assessments ensure that proper consideration is given to potential dangers and difficulties. Fire evacuation procedures are planned. These are practised regularly with the children and all staff to ensure that everyone is familiar with how to leave the building quickly in the event of an emergency.

Children are protected from harm and neglect. Staff are knowledgeable about the provision's policy on safeguarding children's welfare. Robust procedures are in place to record and report symptoms of possible abuse to assure children's well-being.

### **Helping children achieve well and enjoy what they do**

The provision is good.

Children of all ages have lots of fun at the club. The younger children in the crèche enjoy a calm atmosphere as they play with activities that are well suited to their stage of development. For example, three children play in the sand tray: they use spades to fill sand moulds and buckets with sand before tipping the sand out again. The older children are busy and engaged for most of the day. They play a circle game, 'Kids, Kids, Club' and each runs around with great enthusiasm when it is their turn. There is an exciting programme of activities available for them to enjoy each day. However, during the lunch break there are no activities on offer which means that some children quickly become bored once they have finished eating.

### **Helping children make a positive contribution**

The provision is good.

Children have their needs met well at the club. Staff are inclusive in their approach and take time to get to know the children. Children with learning difficulties and/or disabilities receive

a high level of care so that they settle well. Staff work closely with the child and their parents to understand their needs so that they can meet them.

Children manage their behaviour well. Children are generally cheerful and happy. Staff promote positive behaviour through praise and encouragement. Effective strategies such as distraction and explanation are used to prevent unwanted behaviour. Children benefit from the good level of communication between home and club. Most parents of younger children who stay more than a couple of hours receive a daily diary sheet that lets them know what their child has eaten, nappy information and when they have slept. Staff are available each day to talk with parents of all children when signing children in and out. At these times, staff and parents share information and have general discussion.

## **Organisation**

The organisation is good.

Children enjoy good quality care at the club. A range of effective policies and procedures provide a strong framework for the provision. Staff implement these consistently. Recruitment and induction processes are robust. These ensure that adults working with the children are properly vetted and properly trained to do their role. All required documentation is in place and properly maintained. Overall, the provision meets the needs of the range of children for whom it provides.

## **Improvements since the last inspection**

At the previous inspection, the setting was asked to consider two recommendations. Both have been fully addressed. The first was that parents are asked for their written permission to seek emergency treatment or advice, and also that they sign recorded accidents. Parents sign the accident record when required and all are asked to provide their written consent for the seeking of treatment or advice. The second recommendation was to improve the staff's knowledge and understanding of the needs of children under three. Staff working with the younger children demonstrate good skills as they support children's learning and development whilst they play. Staff have attended a number of workshops and short courses to enhance their knowledge.

## **Complaints since the last inspection**

Since the last inspection Ofsted received one complaint relating to National Standard 2: Organisation, National Standard 4: Physical environment and National Standard 6: Safety. Concerns were raised regarding adequate supervision on outings, that the premises were not secure, that adult:child ratios were not being met and that there is no system in place to monitor which children are present. Additional concerns were raised that areas used by the provision are shared by the public and that the outdoor space is not secure. Ofsted conducted an unannounced visit to the premises and found that the provision was not meeting four of the national standards. The provider was set eight actions under National standards 3: Care, learning and Play, National Standard 6, National Standard 12: Working in partnership with parents and carers and National Standard 14: Documentation.

A comprehensive response was received confirming that the provision has taken the action required against each of the standards. Ofsted are taking no further action in this matter. The provider remains qualified for registration.

The provider is required to keep a record of complaints made by parents, which they can see on request. The complaints record may contain complaints other than those made to Ofsted.

## **THE QUALITY AND STANDARDS OF THE CARE**

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.

### **WHAT MUST BE DONE TO SECURE FUTURE IMPROVEMENT?**

#### **The quality and standards of the care**

To improve the quality and standards of care further the registered person should take account of the following recommendation(s):

- ensure good hygiene is maintained by monitoring which drinking cups have already been used and which are clean
- ensure children in the five to seven years age group have opportunities to enjoy activities during lunchtimes as well as during the day.

Any complaints about the inspection or the report should be made following the procedures set out in the leaflet *Complaints about Ofsted Early Years: concerns or complaints about Ofsted's role in regulating and inspecting childcare and early education* (HMI ref no 2599) which is available from Ofsted's website: [www.ofsted.gov.uk](http://www.ofsted.gov.uk)