















**Organisation**

The organisation is good.

Children's care is enhanced by



operational procedures for outings, to arrange effective induction of policies and procedures for new staff and finally the operational procedures to include information about staff deployment and training.

Recommendations made to improve the care of children have been addressed well. All procedures and policies were viewed and the behaviour policy now includes any action to be taken in the event of bullying. The complaints policy includes the address and telephone number of the regulator. Observed that the children have access to a good range of activities and resources that promote equality of opportunity and anti-discriminatory practice which includes books, cooking equipment, dressing up clothes, play figures, dolls, puzzles and have acknowledged cultural festivals when they have made cards, rangoli patterns, clay divas, and dragons. The setting has written permission from parents for seeking emergency medical advice or treatment for all children. There are written operational procedures for outings and written information on staff deployment and training. The setting has arranged effective inductions of policies and procedures for new staff.

Staff have attended training on child protection which has developed their knowledge and understanding of issues. The child protection policy now includes procedures to be followed in the event of a member of staff having an allegation made against them. All recommendations have been met which have improved the level of care that children receive.

### **Complaints since the last inspection**

Since the last inspection there have been no complaints made to Ofsted that required the provider or Ofsted to take any action in order to meet the National Standards.

The provider is required to keep a record of complaints made by parents, which they can see on request. The complaints record may contain complaints other than those made to Ofsted.

## **THE QUALITY AND STANDARDS OF THE CARE AND NURSERY EDUCATION**

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.

The quality and standards of the nursery education are good.

### **WHAT MUST BE DONE TO SECURE FUTURE IMPROVEMENT?**

#### **The quality and standards of the care**

To improve the quality and standards of care further the registered person should take account of the following recommendation(s):

- ensure that all entries in the accident book are countersigned by parents.

## **The quality and standards of the nursery education**

To improve the quality and standards of nursery education further the registered person should take account of the following recommendation(s):

- identify how the information gained from observations and assessment recording is used to help children move to the next stage of their learning.

Any complaints about the inspection or the report should be made following the procedures set out in the leaflet *Complaints about Ofsted Early Years: concerns or complaints about Ofsted's role in regulating and inspecting childcare and early education* (HMI ref no 2599) which is available from Ofsted's website: [www.ofsted.gov.uk](http://www.ofsted.gov.uk)